



A NYC Emergency toll-free request line is also being established to replace 212-417-3614. This number is to be used for shelter/homeless-related issues and denials of Emergency Assistance applications for HRA clients only. The number is 800-205-0110 and will also be effective March 15, 2004.

If you have any questions with regard to implementation of the new telephone numbers, please contact Mark Lacivita at 518-473-7051 or Louise Finkell at 518-473-4969 for assistance.

A handwritten signature in black ink that reads "Mark Lacivita". The signature is written in a cursive style with a horizontal line underneath it.

Mark Lacivita, Director of Administration  
Office of Administrative Hearings