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· Office of Administrative	Hearings (OAH)	Transmittal Number: 94-03
Procedures Trans 	nittal	Subject: New Issue Codes 291 and 292 (PERS)
 Distribution: 		
ALB OAH Staff +-+ UPS ALJs/ +-+ +X+ SUP ALJs +X+	Upstate LDSS +-+ +X+	_
NYC OAH Staff +-+ NYC ALJs/ +-+ +X+ SUP ALJs +X+	NYC Agencies +-+ +X+	

Effective immediately, two new Medical Assistance issue codes have been added to the system:

- 291 Personal Emergency Response Services (PERS), and
- 292 Reduction in Homecare hours as a result of PERS

Personal Emergency Response Services (PERS) is an electronic calling device which is used for emergency situations. This two-way voice device is activated when the client presses a button immediately connecting the client to an operator. The operator has access to pertinent medical and personal information about the client allowing the operator to dispatch emergency assistance, if necessary. This service is sometimes referred to as "Lifeline," not to be confused with New York Telephone Lifeline Services.

In New York City PERS is authorized through the Office of Home Care usually on behalf of a CASA office or a Certified Home Health Agency (CCHA). There is a need to distinguish which is the New York City authorizing agency in order for proper notification prior to the hearing.

Corresponding subcategories are as follows:

OHC2 - Notice of decision to authorize, reauthorize, deny, or discontinue PERS monitor for a client receiving personal care services when the notice is from CASA

and/or

Reduction, discontinuance, or adequacy of personal care services as a result of installation of PERS monitor.

OHC3 - Notice of decision to authorize, reauthorize, deny, or discontinue PERS monitor for a client receiving home health aid when the notice is from CHHA.

services

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State Office of Administrative Hearings staff should refer to their Desk Reference for further coding instructions. In addition, due to current litigation involving certain Personal Care and Home Health Aide cases, all new PERS hearing requests should be brought to your supervisor's attention.

If you have any questions with regard to this transmittal, please contact Susan Fiehl at (518) 473-4779 or via e-mail user ID #90j029.

Mark Lacivita
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