

Office of Administrative Hearings (OAH)

Transmittal

Transmittal
Number: 93-1

Date: November 16,
1993

This is to advise you that as of December 1, 1993 the Department will be terminating the general information toll free number (800-342-3715), and accordingly this number will no longer be available for clients and representatives to contact the Office of Administrative Hearings.

Enclosed is listing of regional telephone numbers that clients/representatives should use in order to contact either the Albany or the New York City offices.

Please refer clients to the appropriate regional number when they wish to access this office by telephone.

Requests for fair hearing may also be mailed to:

New York State Department of Social Services
Office of Administrative Hearings
P.O. Box 1930
Albany, New York 12201

Correspondence may also be faxed to 518-473-6735.

Those individuals seeking to request a fair hearing related to Home Energy Assistance Program Benefits (HEAP) may continue to call 1-800-342-3334. This number should not be used for hearings related to other program areas.

Mark Lacivita, Director of Administration
Office of Administrative Hearings

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Enclosures