Statewide Report of Fair Hearing Issues Decided by Outcome Reason for the Year 2011

	Category of Assistance									
Outcome Reason Code	FA	SNA	HEAP	ADH	EA	MA	FHP	FS	SERV	TOTAL
Reversal Codes					<u> </u>		<u> </u>			
01	88	106	3	0	2	127	5	70	11	412
02	112	84	7	2	15	248	23	78	0	569
03	1,484	1,256	1	30	94	512	25	1,092	9	4,503
04	346	148	2	5	11	111	3	199	4	829
05	543	494	0	1	120	138	10	259	6	1,571
06	2,531	1,490	18	37	146	1,851	38	1,023	103	7,237
07	15	3	0	0	0	11	0	4	0	33
Affirmance Code	·									
10	5,075	3,778	175	548	2,855	3,521	336	2,689	268	19,245
Remand Codes	·		·	·	·	·	·	·		
41	6	11	1	0	0	7	0	1	3	29
42	85	43	3	1	55	97	3	61	11	359
43	520	365	11	4	77	78	2	711	7	1,775
44	293	183	10	0	483	44	1	304	1	1,319
45	387	200	0	0	167	38	1	292	8	1,093
46	353	209	12	0	37	86	2	357	310	1,366
47	28	17	0	0	0	1	0	56	1	103
Withdrawal Codes										
20	155	84	0	38	0	48	2	20	0	347
21	7,462	6,104	57	56	184	1,812	134	1,525	59	17,393
22	40	24	1	1	3	22	1	13	1	106
23	12	4	0	0	0	10	0	3	0	29
24	15,084	11,343	2	24	16	515	26	4,074	306	31,390
25	3,829	2,074	17	5	971	310	7	2,848	9	10,070
29	167	135	0	0	0	595	1	0	0	898
Other Codes										
30	6	9		0	0	10	0	2	0	27
31	1,640	1,009	6	1	17	430	13	200	29	3,345
32	69	28	0	0	34	23	0	9	3	166
33	80	49		1	104	58	3	56	15	368
34	920	529	0	0	103	43	0	152	3	1,750
35	513	295	5	1	27	81	3	231	0	1,156
Correct When Made Codes										
50	1,536	914	5	0	21	399	25	308	10	3,218
51	144	114	5	0	7	256	20	51	11	608
TOTAL	43,523	31,102	343	755	5,549	11,482	684	16,688	1,188	111,314
Sub Totals:		,								·
Reversals (Codes 1-7)	5,119	3,581	31	75	388	2,998	104	2,725	133	15,154
Affirmances (Code 10)	5,075	3,778		548	2,855	3,521	336	2,689	268	19,245
Remands (Codes 41-47)	1,672	1,028		5	819	351	9	1,782	341	6,044
Withdrawals (Codes 20-29)	26,749	19,768		124	1,174	3,312	171	8,483	375	60,233
Others (Cods 30-35)	3,228	1,919		3	285	645	19	650	50	6,812
Correct When Made (Code 50)	1,680	1,028	10	0	28	655	45	359	21	3,826

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	Category of Assistance									
Outcome Reason Code	FA	SNA	HEAP	ADH	EA	MA	FHP	FS	SERV	TOTAL
Reversal Codes			<u> </u>	<u>'</u>	<u>'</u>			<u> </u>	<u> </u>	
01	0.20%	0.34%	0.87%	0.00%	0.04%	1.11%	0.73%	0.42%	0.93%	0.37%
02	0.26%	0.27%	2.04%	0.26%	0.27%	2.16%	3.36%	0.47%	0.00%	0.51%
03	3.41%	4.04%	0.29%	3.97%	1.69%	4.46%	3.65%	6.54%	0.76%	4.05%
04	0.79%	0.48%	0.58%	0.66%	0.20%	0.97%	0.44%	1.19%	0.34%	0.74%
05	1.25%	1.59%	0.00%	0.13%	2.16%	1.20%	1.46%	1.55%	0.51%	1.41%
06	5.82%	4.79%	5.25%	4.90%	2.63%	16.12%	5.56%	6.13%	8.67%	6.50%
07	0.03%	0.01%	0.00%	0.00%	0.00%	0.10%	0.00%	0.02%	0.00%	0.03%
Affirmance Code										
10	11.66%	12.15%	51.02%	72.58%	51.45%	30.67%	49.12%	16.11%	22.56%	17.29%
Remand Codes								,		
41	0.01%	0.04%	0.29%	0.00%	0.00%	0.06%	0.00%	0.01%	0.25%	0.03%
42	0.20%	0.14%	0.87%	0.13%	0.99%	0.84%	0.44%	0.37%	0.93%	0.32%
43	1.19%	1.17%	3.21%	0.53%	1.39%	0.68%	0.29%	4.26%	0.59%	1.59%
44	0.67%	0.59%	2.92%	0.00%	8.70%	0.38%	0.15%	1.82%	0.08%	1.18%
45	0.89%	0.64%	0.00%	0.00%	3.01%	0.33%	0.15%	1.75%	0.67%	0.98%
46	0.81%	0.67%	3.50%	0.00%	0.67%	0.75%	0.29%	2.14%	26.09%	1.23%
47	0.06%	0.05%	0.00%	0.00%	0.00%	0.01%	0.00%	0.34%	0.08%	0.09%
Withdrawal Codes										
20	0.36%	0.27%	0.00%	5.03%	0.00%	0.42%	0.29%	0.12%	0.00%	0.31%
21	17.14%	19.63%	16.62%	7.42%	3.32%	15.78%	19.59%	9.14%	4.97%	15.63%
22	0.09%	0.08%	0.29%	0.13%	0.05%	0.19%	0.15%	0.08%	0.08%	0.10%
23	0.03%	0.01%	0.00%	0.00%	0.00%	0.09%	0.00%	0.02%	0.00%	0.03%
24	34.66%	36.47%	0.58%	3.18%	0.29%	4.49%	3.80%	24.41%	25.76%	28.20%
25	8.80%	6.67%	4.96%	0.66%	17.50%	2.70%	1.02%	17.07%	0.76%	9.05%
29	0.38%	0.43%	0.00%	0.00%	0.00%	5.18%	0.15%	0.00%	0.00%	0.81%
Other Codes										
30	0.01%	0.03%	0.00%	0.00%	0.00%	0.09%	0.00%	0.01%	0.00%	0.02%
31	3.77%	3.24%	1.75%	0.13%	0.31%	3.74%	1.90%	1.20%	2.44%	3.01%
32	0.16%	0.09%	0.00%	0.00%	0.61%	0.20%	0.00%	0.05%	0.25%	0.15%
33	0.18%	0.16%	0.58%	0.13%	1.87%	0.51%	0.44%	0.34%	1.26%	0.33%
34	2.11%	1.70%	0.00%	0.00%	1.86%	0.37%	0.00%	0.91%	0.25%	1.57%
35	1.18%	0.95%	1.46%	0.13%	0.49%	0.71%	0.44%	1.38%	0.00%	1.04%
Correct When Made Codes										
50	3.53%	2.94%	1.46%	0.00%	0.38%	3.48%	3.65%	1.85%	0.84%	2.89%
51	0.33%	0.37%	1.46%	0.00%	0.13%	2.23%	2.92%	0.31%	0.93%	0.55%
TOTAL	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Sub Totals:	<u> </u>	<u> </u>		<u>'</u>	'					
Reversals (Codes 1-7)	11.76%	11.51%	9.04%	9.93%	6.99%	26.11%	15.20%	16.33%	11.20%	13.61%
Affirmances (Code 10)	11.66%	12.15%	51.02%	72.58%	51.45%	30.67%	49.12%	16.11%	22.56%	17.29%
Remands (Codes 41-47)	3.84%	3.31%	10.79%	0.66%	14.76%	3.06%	1.32%	10.68%	28.70%	5.43%
Withdrawals (Codes 20-29)	61.46%	63.56%	22.45%	16.42%	21.16%	28.85%	25.00%	50.83%	31.57%	54.11%
Others (Cods 30-35)	7.42%	6.17%	3.79%	0.40%	5.14%	5.62%	2.78%	3.90%	4.21%	6.12%
Correct When Made (Code 50)	3.86%	3.31%	2.92%	0.00%	0.50%	5.70%	6.58%	2.15%	1.77%	3.44%

## Report of Fair Hearing Issues Decided by Outcome Reason for the Year 2011

Category of Assistance Code	Explanation of Codes				
FA	Family Assistance				
SNA	Safety Net Assistance				
HEAP	Home Energy Assistance Program				
ADH	Administrative Disqualification Hearings				
EA	Emergency Assistance [includes Emergency Assistance to Families (EAF), Emergency Assistance for Adults (EAA) and Emergency Safety Net Assistance (ESNA)				
MA	Medical Assistance (Medicaid)				
FHP	Family Health Plus				
FS	Food Stamps [also known as the federal Supplemental Nutrition Assistance Program (SNAP)]				
SERV	Social Services funded through the New York State Department of Family Assistance				

## Report of Fair Hearing Issues Decided by Outcome Reason for the Year 2011

Outcome Reason Code	Explanation of Codes					
Reversal Codes						
01	Agency Notice Defective					
02	Agency Verification and/or Eligibility Determination Procedure Defective					
03	Agency Hearing Presentation Defective (insufficient documents, testimony etc., but all or part of case record was present)					
04	Agency Either Misapplied Law, Regulation or Policy or There Was No Authority for Their Action					
05	Agency Failed to Produce Appellant's Case Record					
06	Factual Issues Found in Favor of Appellant					
07	Agency Failed to Send Requested Documents to Appellant					
Affirmance Code						
10	Agency Action Affirmed					
Remand Codes						
41	Agency Notice Defective					
42	Agency Verification and/or Eligibility Determination Procedure Defective					
43	Agency Hearing Presentation Defective (insufficient documents, testimony etc., but all or part of case record was present)					
44	Agency Either Misapplied Law, Regulation or Policy or There Was No Authority for Their Action					
45	Agency Failed to Produce Appellant's Case Record					
46	Factual Issues Found in Favor of Appellant					
47	Agency Failed to Send Requested Documents to Appellant					
Withdrawal Codes						
20	Agency Is Not Prepared to Proceed and/or Does Not Have Appellant's Case Record					
21	Agency Re-Evaluated Its Position and/or Settled the Issue with the Appellant					
22	Appellant Submitted Verification/Documentation Following Agency Determination But Before or At Fair Hearing, Accepted by Agency					
23	Agency Failure to Send Requested Documents to Appellant					
24	Agency Resolved Issue to Client's Satisfaction					
25	Agency Stipulated to Settle a Non-Notice of Intent Based Issue					
Other Codes						
30	Appellant Has No Standing to Request a Hearing					
31	Commissioner Has No Jurisdiction to Hear Issues (Either Subject Matter or 60 Day Statute of Limitations)					
32	Commissioner Has No Authority to Grant Relief Requested (Payment on Closed Case, Determination of Validity of Agency Lien, etc.)					
33	Improper Request by Appellant for Fair Hearing (Request for Hearing Premature - No Agency Action Yet Taken, Previous Hearing Decision on Same Issue, No Change in Circumstances)					
34	Client Withdrew on Issue at Hearing					
35	Issue Is Moot					
Correct When Made Codes						
	Agency Action Was Correct When Taken					
51	Agency Action Was Correct When Taken – Remand.					