

Statewide Report of Fair Hearing Issues Decided by Outcome Reason for the Year 2019

Outcome Reason Code	Category of Assistance										TOTAL
	FA	SNA	HEAP	ADH	EA	MA	FHP	SNAP	SERV	SSP	
Reversal Codes											
01	274	253	1	1	15	426	0	96	63	3	1,132
02	435	193	3	4	74	1,098	0	176	23	4	2,010
03	2,206	1,046	3	47	94	900	1	561	74	13	4,945
04	273	95	1	6	39	207	0	58	7	6	692
05	202	107	0	0	4	86	0	45	7	6	457
06	2,367	897	7	72	194	3,226	1	655	127	27	7,573
07	7	1	0	0	0	1	0	0	1	1	11
Affirmance Code											
10	5,333	2,892	183	1,336	2,385	4,045	0	2,995	380	704	20,253
Remand Codes											
41	76	26	1	0	13	1	0	25	2	0	144
42	274	99	4	0	94	0	0	305	11	0	787
43	2,618	907	14	5	491	8	0	2,295	57	1	6,396
44	293	108	1	0	176	4	0	184	2	0	768
45	580	165	0	0	116	5	0	386	12	1	1,265
46	1,796	609	15	0	415	4	0	1,993	89	10	4,931
47	2	1	0	0	0	0	0	3	0	0	6
Withdrawal Codes											
20	1,103	378	0	10	376	51	0	324	189	0	2,431
22	821	367	3	10	136	58	0	199	18	1	1,613
26	6,263	2,866	21	169	1,593	1,239	0	2,193	507	118	14,969
27	16	13	0	0	7	31	0	11	38	2	118
28	269	91	1	0	119	40	0	155	28	2	705
Other Codes											
30	15	1	0	0	10	11	0	1	1	1	40
31	778	386	8	0	132	342	0	269	36	38	1,989
32	72	60	1	0	60	35	0	16	10	1	255
33	311	159	6	0	119	205	0	65	14	0	879
34	2,006	745	5	0	93	93	0	322	28	2	3,294
35	1,765	784	10	0	157	334	0	505	44	9	3,608
Correct When Made Codes											
50	1,044	522	5	11	66	1,897	3	219	19	18	3,804
51	181	106	6	0	38	3	0	137	8	2	481
Settlement Code											
60	26,959	10,008	0	0	0	33	0	1,187	36	0	38,223
61	9	2	0	0	1	1	0	0	0	0	13
TOTAL	58,348	23,887	299	1,671	7,017	14,384	5	15,380	1,831	970	123,792
Sub Totals:											
Reversals (Codes 1-7)	5,764	2,592	15	130	420	5,944	2	1,591	302	60	16,820
Affirmances (Code 10)	5,333	2,892	183	1,336	2,385	4,045	0	2,995	380	704	20,253
Remands (Codes 41-47)	5,639	1,915	35	5	1,305	22	0	5,191	173	12	14,297
Withdrawals (Codes 20-28)	8,472	3,715	25	189	2,231	1,419	0	2,882	780	123	19,836
Others (Codes 30-35)	4,947	2,135	30	0	571	1,020	0	1,178	133	51	10,065
Correct When Made (Codes 50-51)	1,225	628	11	11	104	1,900	3	356	27	20	4,285
Settlement (Code 60)	26,968	10,010	0	0	1	34	0	1,187	36	0	38,236

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Outcome Reason Code	Category of Assistance									SSP	TOTAL
	FA	SNA	HEAP	ADH	EA	MA	FHP	SNAP	SERV		
Reversal Codes											
01	0.47%	1.06%	0.33%	0.06%	0.21%	2.96%	0.00%	0.62%	3.44%	0.31%	0.91%
02	0.75%	0.81%	1.00%	0.24%	1.05%	7.63%	0.00%	1.14%	1.26%	0.41%	1.62%
03	3.78%	4.38%	1.00%	2.81%	1.34%	6.26%	20.00%	3.65%	4.04%	1.34%	3.99%
04	0.47%	0.40%	0.33%	0.36%	0.56%	1.44%	0.00%	0.38%	0.38%	0.62%	0.56%
05	0.35%	0.45%	0.00%	0.00%	0.06%	0.60%	0.00%	0.29%	0.38%	0.62%	0.37%
06	4.06%	3.76%	2.34%	4.31%	2.76%	22.43%	20.00%	4.26%	6.94%	2.78%	6.12%
07	0.01%	0.00%	0.00%	0.00%	0.00%	0.01%	0.00%	0.00%	0.05%	0.10%	0.01%
Affirmance Code											
10	9.14%	12.11%	61.20%	79.95%	33.99%	28.12%	0.00%	19.47%	20.75%	72.58%	16.36%
Remand Codes											
41	0.13%	0.11%	0.33%	0.00%	0.19%	0.01%	0.00%	0.16%	0.11%	0.00%	0.12%
42	0.47%	0.41%	1.34%	0.00%	1.34%	0.00%	0.00%	1.98%	0.60%	0.00%	0.64%
43	4.49%	3.80%	4.68%	0.30%	7.00%	0.06%	0.00%	14.92%	3.11%	0.10%	5.17%
44	0.50%	0.45%	0.33%	0.00%	2.51%	0.03%	0.00%	1.20%	0.11%	0.00%	0.62%
45	0.99%	0.69%	0.00%	0.00%	1.65%	0.03%	0.00%	2.51%	0.66%	0.10%	1.02%
46	3.08%	2.55%	5.02%	0.00%	5.91%	0.03%	0.00%	12.96%	4.86%	1.03%	3.98%
47	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.02%	0.00%	0.00%	0.00%
Withdrawal Codes											
20	1.89%	1.58%	0.00%	0.60%	5.36%	0.35%	0.00%	2.11%	10.32%	0.00%	1.96%
22	1.41%	1.54%	1.00%	0.60%	1.94%	0.40%	0.00%	1.29%	0.98%	0.10%	1.30%
26	10.73%	12.00%	7.02%	10.11%	22.70%	8.61%	0.00%	14.26%	27.69%	12.16%	12.09%
27	0.03%	0.05%	0.00%	0.00%	0.10%	0.22%	0.00%	0.07%	2.08%	0.21%	0.10%
28	0.46%	0.38%	0.33%	0.00%	1.70%	0.28%	0.00%	1.01%	1.53%	0.21%	0.57%
Other Codes											
30	0.03%	0.00%	0.00%	0.00%	0.14%	0.08%	0.00%	0.01%	0.05%	0.10%	0.03%
31	1.33%	1.62%	2.68%	0.00%	1.88%	2.38%	0.00%	1.75%	1.97%	3.92%	1.61%
32	0.12%	0.25%	0.33%	0.00%	0.86%	0.24%	0.00%	0.10%	0.55%	0.10%	0.21%
33	0.53%	0.67%	2.01%	0.00%	1.70%	1.43%	0.00%	0.42%	0.76%	0.00%	0.71%
34	3.44%	3.12%	1.67%	0.00%	1.33%	0.65%	0.00%	2.09%	1.53%	0.21%	2.66%
35	3.02%	3.28%	3.34%	0.00%	2.24%	2.32%	0.00%	3.28%	2.40%	0.93%	2.91%
Correct When Made Codes											
50	1.79%	2.19%	1.67%	0.66%	0.94%	13.19%	60.00%	1.42%	1.04%	1.86%	3.07%
51	0.31%	0.44%	2.01%	0.00%	0.54%	0.02%	0.00%	0.89%	0.44%	0.21%	0.39%
Settlement Code											
60	46.20%	41.90%	0.00%	0.00%	0.00%	0.23%	0.00%	7.72%	1.97%	0.00%	30.88%
61	0.02%	0.01%	0.00%	0.00%	0.01%	0.01%	0.00%	0.00%	0.00%	0.00%	0.01%
TOTAL	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Sub Totals:											
Reversals (Codes 1-7)	9.88%	10.85%	5.02%	7.78%	5.99%	41.32%	40.00%	10.34%	16.49%	6.19%	13.59%
Affirmances (Code 10)	9.14%	12.11%	61.20%	79.95%	33.99%	28.12%	0.00%	19.47%	20.75%	72.58%	16.36%
Remands (Codes 41-47)	9.66%	8.02%	11.71%	0.30%	18.60%	0.15%	0.00%	33.75%	9.45%	1.24%	11.55%
Withdrawals (Codes 20-26)	14.52%	15.55%	8.36%	11.31%	31.79%	9.87%	0.00%	18.74%	42.60%	12.68%	16.02%
Others (Cods 30-35)	8.48%	8.94%	10.03%	0.00%	8.14%	7.09%	0.00%	7.66%	7.26%	5.26%	8.13%
Correct When Made (Codes 50-51)	2.10%	2.63%	3.68%	0.66%	1.48%	13.21%	60.00%	2.31%	1.47%	2.06%	3.46%
Settlement (Code 60)	46.20%	41.90%	0.00%	0.00%	0.00%	0.23%	0.00%	7.72%	1.97%	0.00%	30.89%

Statewide Report of Fair Hearing Issues Decided by Outcome Reason for the Year 2019

Category of Assistance Code	Explanation of Codes
FA	Family Assistance
SNA	Safety Net Assistance
HEAP	Home Energy Assistance Program
ADH	Administrative Disqualification Hearings
EA	Emergency Assistance [includes Emergency Assistance to Families (EAF), Emergency Assistance for Adults (EAA) and Emergency Safety Net Assistance (ESNA)]
MA	Medical Assistance (Medicaid)
FHP	Family Health Plus
SNAP	Supplemental Nutrition Assistance Program (SNAP) [previously known as Food Stamps]
SERV	Social Services funded through the New York State Department of Family Assistance
SSP	State Supplement Program

Codes	Explanation of Outcome Reason Codes for the Year 2019
Reversal	
01	Agency Notice Defective
02	Agency Verification and/or Eligibility Determination Procedure Defective
03	Agency Hearing Presentation Defective (insufficient documents, testimony etc., but all or part of case record was present)
04	Agency Either Misapplied Law, Regulation or Policy or There Was No Authority for Their Action
05	Agency Failed to Produce Appellant's Case Record
06	Factual Issues Found in Favor of Appellant
07	Agency Failed to Send Requested Documents to Appellant
Affirmance	
10	Agency Action Affirmed
Remand	
41	Agency Notice Defective
42	Agency Verification and/or Eligibility Determination Procedure Defective
43	Agency Hearing Presentation Defective (insufficient documents, testimony etc., but all or part of case record was present)
44	Agency Either Misapplied Law, Regulation or Policy or There Was No Authority for Their Action
45	Agency Failed to Produce Appellant's Case Record
46	Factual Issues Found in Favor of Appellant
47	Agency Failed to Send Requested Documents to Appellant
Withdrawal	
20	Agency Is Not Prepared to Proceed and/or Does Not Have Appellant's Case Record
21	Agency Re-Evaluated Its Position and/or Settled the Issue with the Appellant (Code Discontinued Effective 8/11/14)
22	Appellant Submitted Information/Verification/Documentation Following Agency Determination But Before or At Fair Hearing, Accepted by Agency (Code Discontinued Effective 4/1/18)
23	Agency Failure to Send Requested Documents to Appellant (Code Discontinued Effective 8/11/14)
24	Agency Resolved Issue to Client's Satisfaction (Code Discontinued Effective 8/11/14)
25	Agency Stipulated to Settle a Non-Notice of Intent Based Issue (Code Discontinued Effective 8/11/14)
26	Agency Re-Evaluated Position Prior to Hearing (Including Stipulation of Settlement Process) (Code Effective 8/11/14)
27	Appellant Submitted Information/Verification/Documentation Following Agency Determinations, But Before the Hearing, Accepted by the Agency as a Resolution of the Issue (Code Effective 8/11/14)
28	Appellant Submitted Information/Verification/Documentation Following Agency Determinations, But at the Hearing, Accepted by the Agency as a Resolution of the Issue (Code Effective 8/11/14)
29	Agency Re-Evaluated Position Prior to Scheduling of Hearing (Code Discontinued Effective 8/11/14)
Other Codes	
30	Appellant Has No Standing to Request a Hearing
31	Commissioner Has No Jurisdiction to Hear Issues (Either Subject Matter or 60 Day Statute of Limitations)
32	Commissioner Has No Authority to Grant Relief Requested (Payment on Closed Case, Determination of Validity of Agency Lien, etc.)
33	Improper Request by Appellant for Fair Hearing (Request for Hearing Premature - No Agency Action Yet Taken, Previous Hearing Decision on Same Issue, No Change in Circumstances)
34	Client Withdrew on Issue at Hearing
35	Issue Is Moot
Correct When Made	
50	Agency Action Was Correct When Taken
51	Agency Action Was Correct When Taken – Remand.
Settlement	
60	Agency Settled Issue Prior to Scheduling of Hearing
61	Agency and Appellant Settled Issue Between Scheduling & Hearing Date Settled in Lieu of Fair Hearing