

Office of Administrative Hearings (OAH) Internal Procedures Transmittal		Transmittal Number: 11-007
		Date: August 1, 2011
		Page: 1 of 2
Distribution:		Subject:
ALB OAH Staff <input type="checkbox"/>	UPS ALJs <input type="checkbox"/>	Personal Care Services Changes for Non-Dual Eligible Persons Participating in Managed Care Programs (Statewide) (Instructions for LDSS/NYC Agencies)
	SUP ALJs <input type="checkbox"/>	
NYC OAH Staff <input type="checkbox"/>	NYC ALJs <input type="checkbox"/>	
	SUP ALJs <input type="checkbox"/>	
	Upstate LDSS <input checked="" type="checkbox"/>	
	NYC Agencies <input checked="" type="checkbox"/>	

Effective August 1, 2011, personal care services for Medicaid Recipients enrolled in managed care will become the responsibility of the Managed Care Organizations (MCOs) except for dual eligible* individuals and those participating in the Consumer Directed Personal Assistance Program (CDPAP). Currently, personal care services are administered by the local departments of social services (CASAs in NYC) through fee for service Medicaid. This change will impact approximately 5,000 individuals statewide. Through July 31, 2011, the responsibility for assessing and authorizing personal care services for individuals enrolled in mainstream managed care will remain the responsibility of the local social services district (LDSS) or CASA agency. This change will not affect CDPAP individuals until July 1, 2012.

When processing these requests generated by notices from the Managed Care Organizations, OAH Communications Intake Unit staff will utilize the following coding:

Agency: NYC: NOHC/____ (Appropriate Managed Care Plan)
Upstate: LDSS/____ (Appropriate Managed Care Plan)
Category: MA
Sub-category: None
Issue code: **266 (Managed Care Provided Personal Care Services)**
Action: DISC/REDU/INAD/DENY
Aid Status: AC within authorization period if timely or NA, as appropriate
Hearing Location: 14 Boerum Place or appropriate upstate location

Other non-Personal Care Services-related issues **cannot** be added to these requests.

*Dual eligible individuals are those clients receiving both Medicare and Medicaid.

If you have any questions regarding this transmittal, you may contact your supervisor or Susan Fiehl at (518) 473-4779 or via email susan.fiehl@otda.state.ny.us.

A handwritten signature in black ink that reads "Louise C. Finkell". The signature is written in a cursive style and is positioned above a solid horizontal line.

Louise Finkell, Director of Administration
Office of Administrative Hearings