

New York State
Office of Temporary and
Disability Assistance

2014



Annual Report

Andrew M. Cuomo, Governor
Kristin M. Proud, Commissioner

OTDA Mission

- To enhance the economic security of low-income working families
- To assist work-capable public assistance recipients in achieving entry into the workforce
- To assist individuals with priority needs other than work-readiness in accessing appropriate benefits and services
- To enhance child well-being and reduce child poverty

OTDA Purpose

To oversee a range of the State's most important programs for its low-income residents, with a focus on employment wherever possible, and to provide leadership, guidance and support to local departments of social services in the administration of those programs.

OTDA is measured by the extent to which it:

- assists recipients and potential recipients of public assistance in entering employment;
- promotes access to economic supports for low-income working New Yorkers;
- connects individuals with special needs to appropriate services; and
- helps to reduce child poverty.

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Reporting Requirements

This Annual Report is being submitted by the Office of Temporary and Disability Assistance in satisfaction of the requirements of section 17(d) of the Social Services Law and section 164 of the Executive Law.

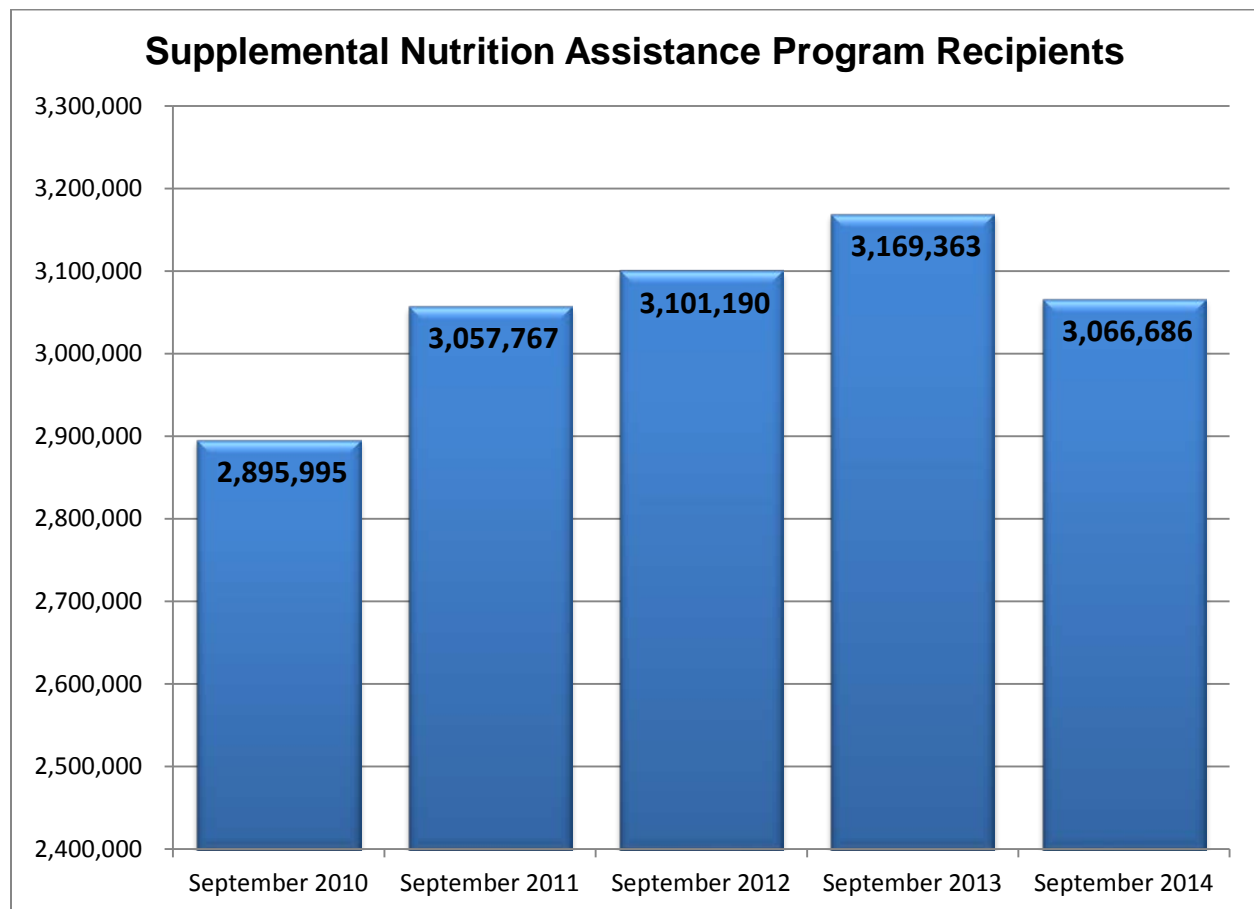
Initiatives

Preserving SNAP Benefits

In February, Governor Cuomo took swift action to preserve approximately \$457 million a year in Supplemental Nutrition Assistance Program (SNAP) benefits that otherwise would have been cut by the federal Farm Bill. This action helped nearly 300,000 households avoid a cut of \$127 per month, on average.

To accomplish this, OTDA dedicated a modest amount of federal Low-Income Home Energy Assistance Program (LIHEAP) funds to increase the Home Energy Assistance Program (HEAP) benefit of SNAP recipients in certain living situations for whom heat is included in their rent. By receiving the higher HEAP benefit, these households remained eligible for the highest SNAP allowance for their energy costs, which enabled them to continue receiving SNAP benefits at the same level.

This action to preserve vital nutrition assistance makes a real difference in the lives of so many low-income households in New York State, including senior citizens, individuals with disabilities, children and low-income workers.



SNAP Processing Center

In recognition of the continuing challenges faced by local social services districts, OTDA has been studying the effectiveness of centralizing certain case management processes at the state level. In January 2013, OTDA launched the SNAP Processing Center pilot project testing the feasibility of centralizing the recertification of non-Public Assistance SNAP cases. This project, which is ongoing, was launched in Schoharie County and was later expanded to include Greene, Dutchess and Albany counties.

A preliminary evaluation has shown that centralizing these functions increased the SNAP recertification rate by approximately 15 percentage points. Each percentage point increase in the combined recertification rate for all counties outside of New York City is projected to draw in approximately \$9 million a year in additional SNAP funding, producing an estimated \$16.5 million in additional economic activity in local economies.

Electronic Benefits Restrictions

OTDA has taken numerous steps to comply with federal legislation requiring states to prevent federal Temporary Assistance for Needy Families (TANF) benefits from being accessed via Electronic Benefits Transfer (EBT) cards at liquor stores, casinos, gaming establishments and establishments which provide adult-oriented entertainment in which performers disrobe or perform in an unclothed state.

New York State enacted legislation, effective May 30, 2014, that prohibits these locations from accepting an EBT card on the premises. The state law ensures the prohibition applies to all Public Assistance benefits, including state- and locally-funded benefits.

OTDA has worked closely with the New York State Gaming Commission and the New York State Liquor Authority in blocking the use of EBT cards at racetracks, off-track betting facilities, video lottery facilities, commercial bingo facilities, liquor stores, wine stores, adult entertainment venues that serve liquor, and beer wholesale stores.

The state legislation also includes penalties for prohibited establishments that allow EBT transactions. The Gaming Commission and Liquor Authority are monitoring compliance and determining whether to impose penalties, which could include establishments losing their license to operate.

OTDA conducts periodic targeted reviews of EBT transactions to monitor retail compliance and provides the licensing agencies with data on suspect transactions. OTDA also sent letters to adult-oriented entertainment facilities not licensed by the State Liquor Authority informing them of the federal and state restrictions on access to assistance at prohibited locations.

Additionally, NACHA (the National Automated Clearing House Association) added provisions to the rules governing the electronic payments network, through which EBT transactions are made, to require processors, who handle electronic transactions for merchants, to block EBT transactions at ATMs and point-of-sale terminals located in the venues identified in the federal legislation. OTDA advocated for this change, which provides a mechanism for blocking all EBT cash transactions in the federally-prohibited venues.

OTDA issued notices to all current Public Assistance recipients to inform them that prohibited venues are not allowed to accept EBT cards on their premises; issued a directive to social services districts informing them that prohibited venues are not allowed to accept EBT cards on their premises; and revised client handbooks to inform Public Assistance applicants and recipients that prohibited venues are not allowed to accept EBT cards on their premises.

EBT System Conversion

New York State's EBT system, which is used to distribute SNAP and cash assistance benefits to millions of recipients, was successfully transferred from JPMorgan Electronic Financial Services to Xerox State & Local Solutions, Inc., due to a change in contractors. This conversion was executed over several hours in September 2014, with minimal downtime experienced by EBT users.

The expiration of OTDA's contract with JPMorgan to operate New York's EBT system necessitated the issuance of a request for proposals which resulted in the selection of Xerox as the new EBT vendor.

OTDA undertook several steps to notify cardholders and other stakeholders of the changeover, in anticipation of EBT access for food and cash purchases, and for cash withdrawals, being unavailable during the conversion to the new vendor.

OTDA sent letters to all EBT cardholders advising them to plan ahead for their cash and food purchases, and cash withdrawals, in anticipation of the downtime. OTDA also added a banner to all client notices that included this information. Local social services districts were asked to communicate this information to clients, and to post a notice provided by OTDA in public areas of their offices. The U.S. Department of Agriculture also sent a letter, on behalf of OTDA, to all retailers authorized to accept SNAP.

Information was also shared through the OTDA and EBT hotlines, the OTDA website and myBenefits.ny.gov, and social media.

State Supplement Program

On October 1, 2014, OTDA successfully took over administration of the Supplemental Security Income (SSI) State Supplement Program (SSP) from the federal government, a move that is expected to save approximately \$90 million a year.

Prior to October 1, 2014, the U.S. Social Security Administration sent monthly SSI payments to recipients, which were comprised of both a federally-funded SSI benefit and a state-funded SSP benefit. Since 1974, New York State has contracted with the federal government to administer the SSI state supplement on its behalf.

OTDA is now responsible for the payment of the SSP monthly benefit to nearly 675,000 aged, blind or disabled individuals across the State. OTDA's newly-created SSP Bureau manages the program.

Supportive Housing

OTDA administers several programs to help address homelessness in the state. These programs provide a continuum of services for homeless, at-risk and low-income households.

The Bureau of Housing and Support Services oversees programs designed to prevent homelessness, provide shelter for the homeless, construct supportive housing for the homeless, and offer essential services to stabilize housing situations and increase levels of self-sufficiency.

The 2014-15 State Budget included \$63 million for the Homeless Housing and Assistance Program (HHAP), an increase of \$33 million from the previous year. The budget also included a \$10 million appropriation through the Medicaid Redesign Team (MRT) housing initiative to be allocated through HHAP.

HHAP awarded nearly \$33.2 million for nine new projects this past year. This funding is expected to help create 260 units of housing for homeless individuals and families in New York State.

More than \$13.4 million in MRT funds was awarded for four new projects this past year, utilizing funds from the 2013-14 MRT allocation. This funding is expected to help create 89 units of supportive housing for single homeless adults that are high-cost Medicaid users.

The Bureau also oversees a range of support services programs for homeless and at-risk families and individuals.

Over the past year, the New York State Supportive Housing Program (NYSSHP) provided \$26.2 million in funding, including \$6.2 million in MRT funds, to provide essential support services to ensure housing stability to tenants of permanent and transitional supportive housing programs. This funding supported 16,554 units of housing serving families, singles and young adults.

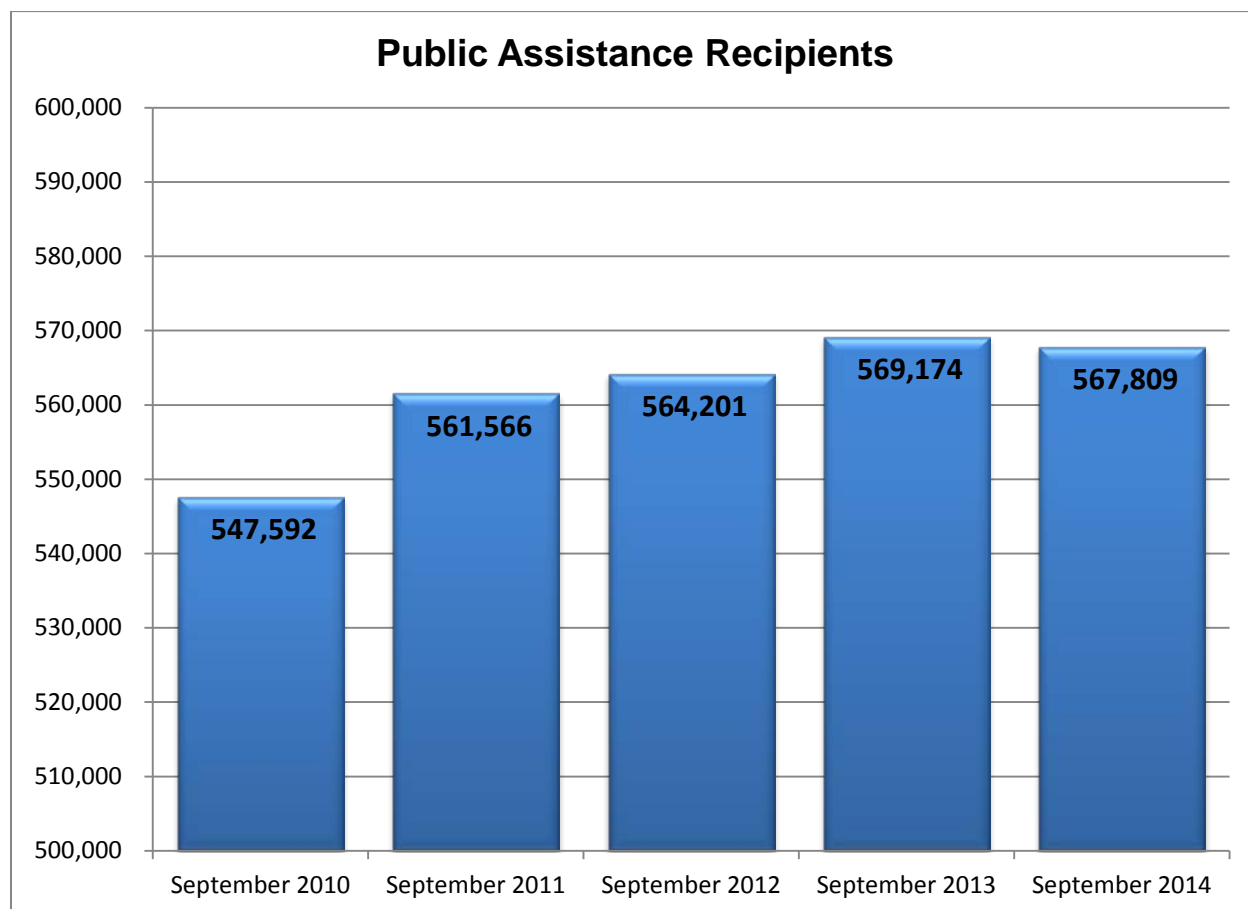
The Solutions to End Homelessness Program (STEHP) provides case management and assistance, including eviction prevention services, to households that are experiencing, or are at risk of, homelessness. STEHP provided \$15.7 million in funding last year which was used to help more than 14,000 individuals access emergency or transitional housing following a housing crisis; transition 3,600 individuals from homelessness to permanent housing through rapid rehousing services; and prevent homelessness for 33,629 individuals experiencing housing instability.

Public Assistance

Public Assistance recipients are now permitted to participate in four-year college programs in order to fulfill work requirements, under legislation signed by Governor Cuomo this year.

Each Public Assistance recipient capable of working is required to look for work and/or participate in activities to prepare them for work. Prior to this change in law, enrollments in college to satisfy this requirement were limited to two-year degree programs. A corresponding change was made to allow Public Assistance recipients to have a limited amount of savings in a bank account for educational costs in order to pay tuition at a four-year school.

Also during 2014, statutory changes were made to limit the amount that a Public Assistance recipient with HIV/AIDS who is living in New York City has to contribute towards their shelter costs. This new law limits the contribution for these individuals to 30 percent of their income. This change makes the housing cost for these individuals similar to those in public housing, which also uses a 30-percent-of-income formula to determine client contributions toward housing.



myBenefits Enhancement

The myBenefits web portal, myBenefits.ny.gov, continues to be an important resource for assisting low-income New Yorkers in determining whether they may be eligible for an array of public benefits programs and work supports. The pre-screening tool allows anyone to check their potential eligibility for programs including SNAP, Public Assistance, the Home Energy Assistance Program (HEAP) and the Earned Income Tax Credit (EITC), among others. Since the pre-screening tool was launched in May 2008, more than 1.2 million New Yorkers have used it.

During the 2013-14 HEAP season, residents living outside of New York City had the option of applying online through myBenefits and more than 36,000 households did so.

Households statewide can also file an online SNAP application through myBenefits. Since 2008, more than 712,000 SNAP applications have been submitted electronically through myBenefits.

Income Tax Assistance

OTDA once again hosted a Volunteer Income Tax Assistance (VITA) site at its main office in downtown Albany, helping eligible low-income individuals prepare and file their tax returns free of charge.

OTDA staff prepared more than 1,200 returns, helping these individuals and families to avoid costly tax preparation fees. The trained volunteers also made sure customers got all the tax credits they were entitled to, notably the Federal and State Earned Income Tax Credits (EITC), which serve as critical work incentives and are instrumental in helping low-income households meet their basic needs.

Total refunds for those assisted at OTDA's VITA site were approximately \$2.1 million.

Program Updates

Enhancing Child Well-Being

The child support enforcement program continues to play a vital role in OTDA's commitment to enhancing child well-being. The program currently serves almost 930,000 children in New York State.

During the 2014 Federal Fiscal Year, more than \$1.8 billion was collected on behalf of nearly 742,000 families.

OTDA's Division of Child Support Enforcement provides custodial parents of all income levels with assistance in obtaining financial support and medical insurance coverage for their children. The program helps by locating noncustodial parents, establishing paternity, establishing support orders, and collecting and distributing child support payments.

For families receiving public assistance, child support payments provide a step toward self-sufficiency. For families not receiving public assistance, child support payments can help avoid the need to rely on public assistance.

The Division of Child Support Enforcement continues to focus on improvements that result in better outcomes for children and families.

OTDA is currently completing a multi-year project to modernize its child support enforcement and tracking system, which is used by the state and local district child support staff for managing cases. The new front-end user interface is more secure, efficient and effective, and is among the most comprehensive of its kind in the country.

Enhancements made in April to streamline payment processing resulted in direct deposit of child support collected via income withholding into a bank account for all custodial parents, whether they are receiving child support enforcement services or simply are eligible for limited payment processing services. The improvements also smooth the process for employers withholding child support payments from employees' wages.

In January, a revised voluntary Acknowledgment of Paternity form was issued, reflecting statutory changes that provide enhanced protections for unmarried minors. OTDA worked closely with stakeholders on developing the new form and training relevant hospital staff on processing the forms.

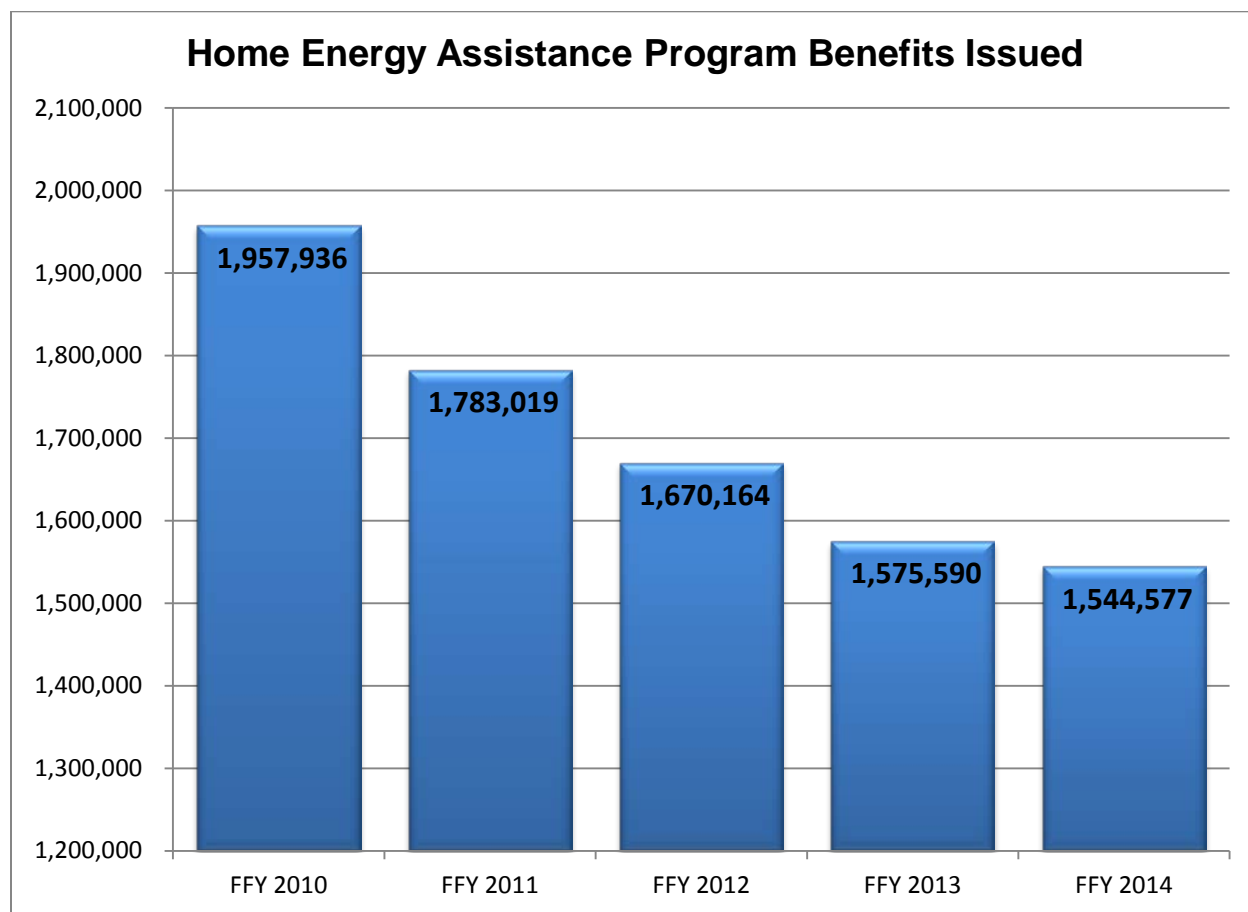
Home Energy Assistance

OTDA's Home Energy Assistance Program (HEAP) helps eligible households cover the cost of heating their homes during the winter. HEAP, a federally-funded program, also offers an emergency benefit for households facing a heat-related emergency.

Last winter, more than 1.4 million households received a regular HEAP benefit and more than 130,000 of those households also received an emergency HEAP benefit.

Anyone living outside New York City seeking a regular HEAP benefit this winter will again be able to apply online at myBenefits.ny.gov. Last year, more than 36,000 households applied through the myBenefits site.

OTDA also used \$3 million in HEAP funding to provide air conditioners this past summer to eligible low-income New Yorkers with documented medical conditions that are exacerbated by extreme heat. In order to qualify, recipients had to meet income guidelines and have written documentation of their medical condition indicating the need for an air conditioner.



SNAP Outreach

Addressing food insecurity among New York households is a priority of Governor Cuomo and OTDA. Increasing participation in SNAP and other federal nutrition programs, such as the Women, Infants, Children (WIC), school meals, and the Farmers' Market Nutrition programs, helps households in need while bringing millions in additional federal dollars into New York State's economy.

In the past year, OTDA continued a SNAP awareness and enrollment campaign that included collaboration with a consortium of grocery stores, community partners and other State agencies. In addition to encouraging potentially eligible New Yorkers to apply for SNAP, the campaign

focused on maximizing the use of OTDA's online SNAP application, reducing stigma associated with receiving benefits, and encouraging the purchase of healthy, nutritious foods.

During the year, OTDA also provided continued funding to its Nutrition Outreach and Education Program contractor, Hunger Solutions New York, to increase the availability and utilization of federal food assistance programs statewide. As part of this effort, outreach is coordinated statewide to maximize reach to at-risk populations, disseminate outreach materials on SNAP and other nutrition assistance programs to eligible households, and identify and reduce local barriers that may discourage participation in SNAP.

OTDA also continued funding nine additional projects to provide expanded SNAP outreach in high-need areas, to underserved low-income, minority, and older adult populations.

New York's SNAP outreach program is enhanced by successful partnerships at the state and local level. Working with the New York State Food Policy Council and the New York State Anti-Hunger Task Force, OTDA will continue to work to raise awareness about SNAP.

Summer Youth Employment

More than 18,000 young people from low-income households gained valuable work experience through New York State's Summer Youth Employment Program. OTDA distributed \$27.5 million to all 57 counties and New York City to help connect participants to jobs and help them acquire skills they can use in school and beyond.

Funds are used to subsidize the wages paid to eligible youth, to support education and training activities, counseling and employment related services, such as transportation to and from work or training.

The Summer Youth Employment Program is open to young people ages 14 to 20, whose families are recipients of Public Assistance, or have a family income below 200 percent of the federal poverty level.

Employment Services

One of the main objectives of OTDA and local social services districts is to help work-capable Public Assistance recipients to enter the workforce. Employment reduces the need to provide publicly-funded support for households, and is the most reliable path out of poverty toward self-sufficiency.

Those who are working are encouraged to receive any economic supports they may be eligible for as a way to supplement their income and help meet their needs.

In addition to supporting employment services provided by local social services districts, OTDA Jobs Program staff provides direct job placement assistance to help those seeking or receiving Public Assistance to obtain work. Currently, OTDA has 45 staff providing job placement services throughout the State.

During the past year, an average of approximately 102,000 Public Assistance recipients each month were engaged in work or work-readiness activities.

Shelter Services

OTDA's Bureau of Shelter Services is responsible for the oversight of family shelters and shelters for single adults that are operated by local social services districts or not-for-profit organizations. This includes the development and administration of agency policies according to the State regulations that establish the standards for the operation of these facilities.

On average, Shelter Services staff conducts over 150 annual inspections. This number does not include "special visits" such as complaint inspections, follow-up inspections, walk-throughs, on-site consultations or disaster-related inspections. Last year, these special visits numbered close to 100.

There are more than 61,700 individuals who stay in emergency homeless shelters each night in New York State.

Aiding Refugees

OTDA's Bureau of Refugee and Immigrant Assistance (BRIA) continues helping refugees and others in a similar immigration status to successfully transition to life in the United States.

OTDA provides cash assistance, medical assistance and support services to assist refugees and others, including asylees, entrants and certified trafficking victims, to achieve economic self-sufficiency as soon as possible. BRIA is responsible for administering formula-driven and discretionary direct service grants, as well as the Unaccompanied Refugee Minors Program, repatriation of U.S. citizens, in addition to funding health screenings for new arrivals.

Helping refugees achieve economic security remains a primary focus. Services provided emphasize employment and employment-seeking skills, in addition to support services that provide a link to mainstream services like education, health and life skills.

Human Trafficking

Trafficking in human beings is a profitable business around the world and is happening right here in New York State. Victims are kept in bondage through force, fraud, or coercion. They may be forced to engage in the sex trade, to work on migrant farms, toil in sweatshops, or do domestic work. In 2007, New York State enacted a law to address some of the emergent needs of victims of human trafficking.

OTDA continues to play an important role in assisting victims of human trafficking in New York State. The Response to Human Trafficking Program provides a coordinated community-based approach and comprehensive case management to address the service needs of trafficking victims.

Critical services are available through local social services districts, if the victims are eligible, or through six contracted service providers located throughout the state. In the past year, 81 potential victims have been referred to New York State and 74 have been confirmed, all of

whom may need help with shelter, health problems, mental illness, legal services and other needs.

OTDA also trains government and non-profit workers in the identification and rescue of human trafficking victims.

Disability Determinations

OTDA's Division of Disability Determinations (DDD) is responsible for making medical determinations on disability claims filed with the U.S. Social Security Administration under the Social Security Disability Insurance (SSDI) and/or Supplemental Security Income (SSI) programs. While there are different financial supports available through these disability programs, the medical eligibility factors considered are the same.

Both programs are administered by Social Security, and individuals who have a disability and meet medical criteria may qualify for benefits under either program. The entire disability program is 100 percent federally funded.

During this past federal fiscal year, DDD determined 214,403 cases. DDD continues to lead the nation in its management of Social Security's Quick Disability Determinations' workload with an extraordinary processing time of 5.4 days, compared to the national average of 16.4 days.

Administrative Support

Program Integrity

OTDA takes seriously its responsibility to prevent and detect fraud in New York's economic assistance programs, working extensively with local, state and federal partners to coordinate efforts to uncover, avert and prosecute fraudulent activities.

Data on applicants' and recipients' income, resources and residence is collected by OTDA and compared against existing caseload information. Discrepancies are sent to local social services districts for action.

OTDA also issues program integrity guidance, presents extensive annual training and conducts corrective action audits for local social services districts.

Among the many programs administered by OTDA to detect and prevent fraud is the Public Assistance Recipient Information System (PARIS) match, used to identify clients receiving Public Assistance or SNAP benefits in multiple states. Multi-agency data matches are run with state and federal partners to verify client eligibility. The agency also contracts with the nation's largest employment verifier to support verification of client employment information.

Additional programs to assist with detecting and prosecuting fraud include:

- The Front End Detection System (FEDS), which utilizes indicators to identify applications requiring further review prior to approving and issuing benefits;
- Eligibility Verification Review and ad hoc data analysis projects for identifying active cases for investigation;
- The Fraud Referral web page for collecting, processing and distributing citizen fraud and trafficking complaints to local investigators; and
- The State Law Enforcement Bureau, a cooperative SNAP retailer investigative process using OTDA, U.S. Department of Agriculture and local law enforcement resources to detect and prosecute SNAP retailer trafficking.

Administrative Hearings

OTDA's Office of Administrative Hearings, also known as Fair Hearings, is responsible for providing prompt and impartial administrative hearings, and to issue timely and accurate hearing decisions which review local social services district and OTDA determinations regarding social services programs. The office also performs administrative hearings on behalf of other agencies and is required to process a very high volume of requests.

Appendix

This appendix includes data on Fair Hearings covering the period from October 1, 2013, through September 30, 2014.

The tables include the total number of hearings requested and heard, as well as the number of issues requested and heard, for each local social services district. A hearing may review more than one issue.

Also included are hearing outcomes broken down by social services district and program. These tables reflect the number of issues that were affirmed, reversed, withdrawn by the local district, were correct when made, were settled, or “other” (consisting of cases which the Commissioner could not review because of subject matter jurisdiction or the Statute of Limitations, or because the client withdrew the hearing request).

Additionally, there is a summary of formal requests for reconsideration or rehearing of appeals and a summary of court actions on hearing decisions.

In the interest of space, the following acronyms are used in the tables as column headings:

SNA - Safety Net Assistance

FA - Family Assistance

EA - Emergency Assistance

SNAP - Supplemental Nutrition Assistance Program

MA - Medical Assistance

SERV – Services

HEAP - Home Energy Assistance Program

ADH - Administrative Disqualification Hearing

FHP - Family Health Plus

EPIC - Elderly Pharmaceutical Insurance Coverage

Fair Hearings

Table 1 - Hearings and Issues Requested, by Program, by Social Services District

Social Services District	Total Hearings Requested	Issues Requested									
		SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	EPIC
New York State	481,686	114,335	200,349	9,916	81,476	62,618	2,673	2,444	2,284	5,591	0
New York City	406,808	99,774	175,836	7,953	67,489	47,179	1,470	1,328	1,133	4,646	0
Rest of State	74,878	14,561	24,513	1,963	13,987	15,439	1,203	1,116	1,151	945	0
Albany	2,963	608	969	208	603	403	37	103	0	32	0
Allegany	95	22	10	3	24	30	3	2	0	1	0
Broome	1,247	269	599	38	171	153	7	6	0	4	0
Cattaraugus	166	35	36	1	38	49	0	2	0	5	0
Cayuga	222	21	38	9	27	62	0	3	61	1	0
Chautauqua	528	124	215	5	87	84	7	5	0	1	0
Chemung	335	71	108	2	74	71	1	5	0	3	0
Chenango	106	9	30	0	31	31	2	1	0	2	0
Clinton	170	27	56	18	24	39	2	4	0	0	0
Columbia	265	64	46	23	33	77	6	1	5	10	0
Cortland	128	36	41	1	14	31	5	0	0	0	0
Delaware	86	19	20	0	19	25	0	3	0	0	0
Dutchess	1,675	306	431	122	287	393	26	35	61	14	0
Erie	5,353	820	1,498	107	904	1,229	60	138	519	78	0
Essex	73	19	6	5	18	24	0	1	0	0	0
Franklin	133	15	43	2	34	30	0	5	1	3	0
Fulton	197	31	68	6	44	39	1	5	0	3	0
Genesee	140	13	45	1	31	38	2	3	1	6	0
Greene	166	34	46	10	16	50	4	3	0	3	0
Hamilton	9	4	1	0	0	4	0	0	0	0	0
Herkimer	147	31	30	6	39	38	1	1	0	1	0
Jefferson	303	61	69	11	67	79	4	4	0	8	0
Lewis	19	4	3	0	6	6	0	0	0	0	0
Livingston	98	28	13	3	19	32	0	2	0	1	0
Madison	109	14	26	1	17	39	3	4	0	5	0
Monroe	18,353	4,236	8,300	244	3,328	1,487	283	116	238	121	0
Montgomery	218	53	59	7	21	68	0	5	0	5	0
Nassau	7,699	1,425	1,962	240	1,583	2,094	156	110	41	88	0
Niagara	1,716	414	593	25	306	294	2	49	0	33	0
Oneida	1,110	215	326	20	214	291	14	17	0	13	0
Onondaga	4,016	857	1,314	35	872	688	36	49	113	52	0
Ontario	248	58	32	2	50	78	7	5	9	7	0
Orange	1,937	322	550	35	459	431	56	47	6	31	0
Orleans	108	28	38	7	19	14	2	0	0	0	0
Oswego	522	83	154	2	87	138	2	15	34	7	0
Otsego	150	37	27	23	25	37	0	1	0	0	0
Putnam	297	29	41	11	46	150	4	4	0	12	0
Rensselaer	639	79	195	19	193	120	9	18	0	6	0
Rockland	859	73	139	6	170	386	42	15	0	28	0
Saratoga	302	50	24	27	47	118	10	11	9	6	0
Schenectady	1,831	410	630	56	356	308	24	31	0	16	0
Schoharie	87	29	12	4	8	30	0	2	0	2	0
Schuyler	41	13	1	0	3	18	1	2	0	3	0
Seneca	49	5	14	2	14	12	0	0	0	2	0
St. Lawrence	357	72	119	4	72	71	6	9	0	4	0
Steuben	279	55	83	4	54	72	2	3	0	6	0
Suffolk	10,304	1,924	2,798	213	1,530	3,353	149	123	24	190	0
Sullivan	536	121	93	24	144	112	7	25	0	10	0
Tioga	100	10	14	0	24	42	1	6	0	3	0
Tompkins	193	44	70	5	38	33	0	2	0	1	0
Ulster	493	82	106	14	69	184	4	23	3	8	0
Warren	176	34	36	20	32	49	1	4	0	0	0
Washington	193	21	29	26	29	76	0	9	0	3	0
Wayne	173	16	54	0	47	44	2	9	0	1	0
Westchester	7,062	1,062	2,234	304	1,499	1,556	211	66	26	104	0
Wyoming	59	15	14	0	10	16	0	2	0	2	0
Yates	38	4	5	2	11	13	1	2	0	0	0

Fair Hearings

Table 2 - Hearings Held and Issues Heard, by Program, by Social Services District

Social Services District	Total Hearings Held	Issues Heard									
		SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	EPIC
New York State	174,533	43,709	70,695	5,503	35,502	16,734	1,016	325	655	394	0
New York City	159,253	40,608	65,961	4,713	32,888	13,753	674	134	227	295	0
Rest of State	15,280	3,101	4,734	790	2,614	2,981	342	191	428	99	0
Albany	876	168	249	88	197	121	18	28	0	7	0
Allegany	8	2	0	0	1	4	0	1	0	0	0
Broome	242	57	112	10	27	31	5	0	0	0	0
Cattaraugus	43	10	8	0	10	14	1	0	0	0	0
Cayuga	71	3	5	2	1	10	1	1	48	0	0
Chautauqua	43	15	14	0	6	8	0	0	0	0	0
Chemung	38	8	13	2	3	12	0	0	0	0	0
Chenango	13	1	3	0	3	5	1	0	0	0	0
Clinton	22	3	1	4	0	12	1	1	0	0	0
Columbia	51	12	12	9	2	12	3	0	0	1	0
Cortland	8	1	1	0	0	4	2	0	0	0	0
Delaware	13	5	4	0	1	3	0	0	0	0	0
Dutchess	400	70	79	57	63	77	7	10	30	7	0
Erie	1,059	175	249	40	134	262	20	4	169	6	0
Essex	8	3	0	1	1	3	0	0	0	0	0
Franklin	17	5	6	1	1	3	0	0	1	0	0
Fulton	34	11	8	3	4	7	0	0	0	1	0
Genesee	27	3	4	0	8	10	1	0	0	1	0
Greene	20	2	2	2	2	11	0	0	0	1	0
Hamilton	3	1	0	0	0	2	0	0	0	0	0
Herkimer	22	5	5	0	3	9	0	0	0	0	0
Jefferson	62	17	13	7	11	11	0	2	0	1	0
Lewis	8	0	2	0	2	4	0	0	0	0	0
Livingston	13	3	3	1	1	5	0	0	0	0	0
Madison	13	0	5	1	1	3	1	2	0	0	0
Monroe	3,329	900	1,626	94	415	171	72	15	29	7	0
Montgomery	52	15	10	3	4	19	0	0	0	1	0
Nassau	1,804	347	412	118	392	426	42	34	20	13	0
Niagara	364	76	139	7	74	56	0	11	0	1	0
Oneida	250	55	64	10	50	63	3	4	0	1	0
Onondaga	1,182	227	319	18	271	225	14	22	76	10	0
Ontario	31	7	4	1	5	13	1	0	0	0	0
Orange	372	61	80	11	93	94	19	8	3	3	0
Orleans	17	6	6	3	0	2	0	0	0	0	0
Oswego	92	14	18	1	10	16	2	2	29	0	0
Otsego	18	3	5	5	1	3	1	0	0	0	0
Putnam	41	5	3	4	5	23	0	0	0	1	0
Rensselaer	112	20	32	8	22	26	2	2	0	0	0
Rockland	202	22	29	3	41	77	25	3	0	2	0
Saratoga	59	4	3	11	5	30	2	2	1	1	0
Schenectady	406	117	156	20	61	44	3	3	0	2	0
Schoharie	9	0	2	2	1	4	0	0	0	0	0
Schuyler	7	3	0	0	0	4	0	0	0	0	0
Seneca	8	2	4	1	1	0	0	0	0	0	0
St. Lawrence	78	25	33	0	8	8	1	3	0	0	0
Steuben	17	6	4	0	1	5	1	0	0	0	0
Suffolk	1,892	373	515	74	253	606	32	16	8	15	0
Sullivan	61	16	6	10	8	19	0	2	0	0	0
Tioga	5	1	3	0	0	0	1	0	0	0	0
Tompkins	18	3	8	2	1	3	0	1	0	0	0
Ulster	71	12	6	6	11	28	2	1	2	3	0
Warren	30	5	5	8	1	9	0	2	0	0	0
Washington	27	1	2	7	5	10	0	2	0	0	0
Wayne	23	4	4	0	5	10	0	0	0	0	0
Westchester	1,570	185	436	135	385	337	58	8	12	14	0
Wyoming	9	2	2	0	0	4	0	1	0	0	0
Yates	10	4	0	0	3	3	0	0	0	0	0

Fair Hearings

Table 3 - Decisions Affirmed, by Program, by Social Services District

Social Services District	Affirmances									
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	EPIC
New York State	3,536	5,363	1,883	2,364	5,315	309	188	1,039	645	0
New York City	1,791	2,839	1,511	995	3,615	137	77	288	435	0
Rest of State	1,745	2,524	372	1,369	1,700	172	111	751	210	0
Albany	86	161	42	108	77	11	13	0	16	0
Allegany	1	0	0	0	6	0	1	0	0	0
Broome	45	86	7	30	28	2	0	0	4	0
Cattaraugus	4	7	0	12	7	1	0	0	1	0
Cayuga	0	4	0	0	10	0	0	57	0	0
Chautauqua	10	5	0	0	8	3	0	0	1	0
Chemung	7	10	0	0	3	0	0	0	0	0
Chenango	1	3	0	5	4	0	1	0	0	0
Clinton	4	1	2	0	11	0	0	0	0	0
Columbia	2	12	5	1	10	3	0	0	1	0
Cortland	0	0	0	0	4	2	0	0	1	0
Delaware	5	0	1	1	2	0	0	0	1	0
Dutchess	61	67	44	43	51	5	8	51	7	0
Erie	98	152	22	113	160	12	1	323	19	0
Essex	6	0	0	0	2	0	0	0	0	0
Franklin	5	5	0	1	1	0	0	1	0	0
Fulton	7	8	0	2	3	0	1	0	0	0
Genesee	5	1	0	8	4	1	0	0	1	0
Greene	2	2	2	2	12	0	0	0	2	0
Hamilton	2	0	0	0	0	0	0	0	0	0
Herkimer	2	3	0	4	6	0	0	0	0	0
Jefferson	17	11	5	10	11	0	3	0	2	0
Lewis	1	0	0	2	2	0	0	0	0	0
Livingston	2	0	1	0	3	0	0	0	0	0
Madison	1	6	0	0	3	1	1	0	0	0
Monroe	392	660	30	163	100	43	6	90	13	0
Montgomery	5	6	3	4	8	0	0	0	2	0
Nassau	176	229	46	203	130	29	11	36	19	0
Niagara	53	86	3	43	27	0	4	0	2	0
Oneida	28	34	8	45	46	5	4	0	4	0
Onondaga	136	143	8	159	146	5	18	114	23	0
Ontario	4	5	1	5	9	0	0	0	1	0
Orange	41	54	6	42	52	15	5	4	5	0
Orleans	6	8	0	0	1	0	0	0	0	0
Oswego	6	13	1	8	12	0	1	42	1	0
Otsego	9	4	3	3	1	0	0	0	0	0
Putnam	1	0	3	2	13	0	0	0	2	0
Rensselaer	13	37	4	20	15	2	0	0	1	0
Rockland	18	20	1	24	53	1	2	0	5	0
Saratoga	7	3	15	5	25	0	0	2	1	0
Schenectady	68	97	12	25	33	3	3	0	4	0
Schoharie	0	1	2	0	3	0	0	0	0	0
Schuyler	0	0	0	0	2	0	0	0	0	0
Seneca	0	0	0	1	0	0	0	0	0	0
St. Lawrence	18	26	0	4	6	0	2	0	1	0
Steuben	3	6	0	1	2	0	0	0	0	0
Suffolk	272	369	25	133	334	15	14	13	30	0
Sullivan	8	2	1	5	13	0	1	0	1	0
Tioga	1	4	0	0	0	1	0	0	0	0
Tompkins	0	7	0	1	3	0	1	0	1	0
Ulster	11	6	5	11	31	0	5	1	4	0
Warren	4	2	5	1	5	0	2	0	0	0
Washington	0	2	6	7	7	0	1	0	2	0
Wayne	5	1	0	5	4	0	0	0	0	0
Westchester	85	153	53	107	188	12	1	17	31	0
Wyoming	0	2	0	0	2	0	1	0	1	0
Yates	1	0	0	0	1	0	0	0	0	0

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Table 4 - Decisions Reversed, by Program, by Social Services District

Social Services District	Reversals									
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	EPIC
New York State	4,508	8,252	959	3,950	6,520	181	58	108	501	0
New York City	4,050	7,530	787	3,660	5,978	122	34	54	472	0
Rest of State	458	722	172	290	542	59	24	54	29	0
Albany	39	21	28	2	2	5	50	37	0	0
Allegany	0	0	0	0	0	0	0	1	0	0
Broome	2	2	1	0	0	0	19	6	0	0
Cattaraugus	7	0	7	0	0	0	3	1	0	0
Cayuga	4	0	0	0	0	0	2	0	5	0
Chautauqua	3	0	1	0	0	0	2	1	0	0
Chemung	0	0	6	0	0	0	3	2	0	0
Chenango	0	0	0	0	0	0	0	0	0	0
Clinton	0	3	2	0	0	1	0	0	0	0
Columbia	6	2	2	0	0	0	2	0	0	0
Cortland	0	0	0	0	0	0	0	0	0	0
Delaware	2	0	2	0	0	0	2	1	0	0
Dutchess	36	22	34	2	4	3	48	21	9	0
Erie	41	12	71	1	4	0	64	16	5	0
Essex	0	1	0	0	0	0	0	0	0	0
Franklin	1	0	1	0	0	0	0	0	0	0
Fulton	5	4	1	0	0	0	1	1	0	0
Genesee	0	0	3	1	0	0	0	3	0	0
Greene	0	0	3	0	0	0	0	0	0	0
Hamilton	0	0	1	0	0	0	0	0	0	0
Herkimer	4	0	4	0	0	0	3	0	0	0
Jefferson	4	1	6	0	0	0	2	2	0	0
Lewis	0	0	1	0	0	0	0	0	0	0
Livingston	1	0	3	0	0	0	2	0	0	0
Madison	0	1	0	0	0	1	1	2	0	0
Monroe	80	18	17	1	10	1	127	22	5	0
Montgomery	9	0	5	1	0	0	9	2	0	0
Nassau	46	14	30	1	1	0	58	31	0	0
Niagara	11	1	4	1	0	2	16	3	0	0
Oneida	4	1	8	1	4	0	5	5	0	0
Onondaga	23	5	51	4	3	1	32	21	18	0
Ontario	1	0	3	1	0	0	4	0	0	0
Orange	13	3	18	2	2	3	19	17	0	0
Orleans	1	3	0	0	0	0	2	0	0	0
Oswego	2	0	6	0	0	1	3	1	2	0
Otsego	1	3	3	0	0	0	0	0	0	0
Putnam	1	0	0	0	0	0	0	0	0	0
Rensselaer	9	3	6	1	0	1	19	7	0	0
Rockland	3	1	23	2	4	1	4	6	0	0
Saratoga	0	3	9	0	1	1	1	0	0	0
Schenectady	16	2	10	2	0	0	25	7	0	0
Schoharie	0	1	0	0	0	0	1	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0
Seneca	0	0	0	0	0	0	2	0	0	0
St. Lawrence	6	0	3	0	1	1	8	3	0	0
Steuben	0	0	1	0	1	0	0	0	0	0
Suffolk	27	8	101	2	2	0	33	19	0	0
Sullivan	6	7	6	0	0	0	1	2	0	0
Tioga	0	0	0	0	0	0	0	0	0	0
Tompkins	0	0	0	0	0	0	0	0	0	0
Ulster	5	1	8	0	2	0	4	0	2	0
Warren	0	3	1	0	0	0	3	0	0	0
Washington	0	4	1	0	0	1	2	0	0	0
Wayne	2	0	2	0	0	0	6	2	0	0
Westchester	36	21	47	4	18	1	134	47	8	0
Wyoming	0	0	1	0	0	0	0	0	0	0
Yates	1	1	1	0	0	0	0	1	0	0

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Table 5 - Decisions Withdrawn by Agency, by Program by Social Services District

Social Services District	Agency Withdrawal									
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	EPIC
New York State	26,543	43,896	2,854	31,400	4,990	657	107	123	475	0
New York City	24,598	40,627	2,529	29,972	3,518	543	33	68	355	0
Rest of State	1,945	3,269	325	1,428	1,472	114	74	55	120	0
Albany	131	187	35	83	42	4	13	0	3	0
Allegany	0	0	0	0	0	0	0	0	0	0
Broome	9	20	2	1	3	3	0	0	0	0
Cattaraugus	2	2	0	0	3	0	0	0	0	0
Cayuga	0	0	0	0	3	0	0	1	0	0
Chautauqua	8	5	0	6	2	0	0	0	0	0
Chemung	5	3	1	4	4	0	0	0	0	0
Chenango	0	0	0	1	0	2	0	0	0	0
Clinton	0	0	0	1	0	0	0	0	0	0
Columbia	9	3	2	2	1	0	0	0	0	0
Cortland	0	3	0	0	0	0	0	0	0	0
Delaware	2	8	0	0	0	0	0	0	0	0
Dutchess	21	15	2	3	3	0	1	0	2	0
Erie	74	91	7	31	50	4	4	45	4	0
Essex	1	0	0	1	1	0	0	0	0	0
Franklin	2	0	1	0	0	0	0	0	0	0
Fulton	0	2	0	1	2	0	0	0	1	0
Genesee	0	4	0	0	7	0	0	0	0	0
Greene	1	0	0	2	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0
Herkimer	2	0	0	0	0	0	0	0	0	0
Jefferson	5	0	2	2	0	0	0	0	0	0
Lewis	0	0	0	0	0	0	0	0	0	0
Livingston	0	0	0	1	0	0	0	0	0	0
Madison	0	0	0	0	0	0	0	0	0	0
Monroe	719	1,408	48	331	104	21	11	2	3	0
Montgomery	10	6	0	2	6	0	0	0	2	0
Nassau	251	282	76	202	438	12	25	0	35	0
Niagara	39	87	2	37	33	0	5	0	8	0
Oneida	40	53	2	11	23	0	1	0	0	0
Onondaga	149	258	3	134	85	10	4	2	9	0
Ontario	4	0	0	1	1	0	0	0	0	0
Orange	33	48	3	39	47	6	1	0	4	0
Orleans	0	0	0	0	4	0	0	0	0	0
Oswego	4	1	0	2	1	0	0	0	0	0
Otsego	0	1	0	0	0	0	0	0	0	0
Putnam	5	4	2	3	13	0	0	0	2	0
Rensselaer	4	5	0	2	0	0	0	0	0	0
Rockland	3	6	1	13	15	0	0	0	0	0
Saratoga	0	0	1	0	0	1	0	0	0	0
Schenectady	81	125	4	46	21	0	0	0	2	0
Schoharie	0	0	0	1	0	0	0	0	0	0
Schuyler	7	0	0	0	3	0	0	0	0	0
Seneca	1	2	1	0	0	0	0	0	0	0
St. Lawrence	1	3	0	5	0	0	0	0	0	0
Steuben	4	0	0	0	3	0	0	0	0	0
Suffolk	108	240	45	151	389	22	6	0	37	0
Sullivan	15	5	4	5	3	0	1	0	0	0
Tioga	0	1	0	0	0	0	0	0	0	0
Tompkins	3	6	3	1	0	0	0	0	0	0
Ulster	0	1	0	3	0	0	0	0	0	0
Warren	0	0	1	0	6	0	0	0	0	0
Washington	0	0	0	1	0	0	0	0	0	0
Wayne	0	2	0	0	2	0	0	0	0	0
Westchester	190	381	77	296	151	29	2	5	6	0
Wyoming	2	1	0	0	3	0	0	0	2	0
Yates	0	0	0	3	0	0	0	0	0	0

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Table 6 - Decisions Correct When Made, by Program by Social Services District

Social Services District	Correct When Made									
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	EPIC
New York State	765	1,234	76	203	912	15	5	0	89	0
New York City	431	802	43	84	673	1	0	0	82	0
Rest of State	334	432	33	119	239	14	5	0	7	0
Albany	10	11	3	17	6	2	0	0	1	0
Allegany	1	0	0	0	0	0	0	0	0	0
Broome	11	21	0	4	2	0	0	0	0	0
Cattaraugus	0	0	0	0	0	0	0	0	0	0
Cayuga	0	0	1	0	1	0	1	0	0	0
Chautauqua	1	3	0	0	0	0	0	0	0	0
Chemung	2	1	0	0	1	0	0	0	0	0
Chenango	0	0	0	0	0	0	0	0	0	0
Clinton	0	0	1	0	1	1	0	0	0	0
Columbia	1	0	0	0	0	0	0	0	0	0
Cortland	0	0	0	0	0	0	0	0	0	0
Delaware	0	0	0	0	2	0	0	0	0	0
Dutchess	4	13	3	9	9	0	0	0	1	0
Erie	40	39	4	6	51	1	0	0	0	0
Essex	0	0	0	0	0	0	0	0	0	0
Franklin	0	2	0	0	1	0	0	0	0	0
Fulton	2	0	0	0	0	0	0	0	0	0
Genesee	0	2	0	0	1	0	0	0	0	0
Greene	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	1	0	0	0	0	0
Herkimer	0	1	0	0	0	0	0	0	0	0
Jefferson	1	1	0	1	1	0	0	0	0	0
Lewis	0	0	0	0	3	0	0	0	0	0
Livingston	2	1	0	0	1	0	0	0	0	0
Madison	0	0	0	0	0	0	0	0	0	0
Monroe	96	128	7	16	8	3	0	0	1	0
Montgomery	0	0	0	0	1	0	0	0	0	0
Nassau	31	34	3	15	14	2	1	0	1	0
Niagara	6	16	1	0	3	0	1	0	0	0
Oneida	1	2	0	0	4	0	0	0	0	0
Onondaga	22	29	1	13	20	0	0	0	0	0
Ontario	1	1	0	0	0	0	0	0	0	0
Orange	8	6	1	3	3	0	0	0	0	0
Orleans	1	0	0	0	0	0	0	0	0	0
Oswego	8	4	0	0	3	1	1	0	0	0
Otsego	0	2	0	0	1	0	0	0	0	0
Putnam	0	0	0	0	0	0	0	0	0	0
Rensselaer	4	3	0	3	1	0	1	0	0	0
Rockland	8	7	0	1	9	0	0	0	0	0
Saratoga	1	0	0	0	1	0	0	0	0	0
Schenectady	13	10	2	3	0	0	0	0	0	0
Schoharie	0	0	0	0	1	0	0	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0
Seneca	1	1	0	0	0	0	0	0	0	0
St. Lawrence	4	0	0	0	0	0	0	0	0	0
Steuben	1	1	0	0	0	0	0	0	0	0
Suffolk	36	48	3	6	52	2	0	0	0	0
Sullivan	1	0	0	0	1	0	0	0	0	0
Tioga	0	0	0	0	0	0	0	0	0	0
Tompkins	0	0	0	0	0	0	0	0	0	0
Ulster	1	0	0	0	1	0	0	0	0	0
Warren	1	0	0	0	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0	0	0	0
Wayne	0	0	0	0	1	0	0	0	0	0
Westchester	12	45	3	22	33	2	0	0	3	0
Wyoming	0	0	0	0	0	0	0	0	0	0
Yates	2	0	0	0	1	0	0	0	0	0

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Table 7 - Decisions Where Outcome was Other, by Program by Social Services District

Social Services District	Other									
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	EPIC
New York State	4,550	7,958	441	2,477	1,112	95	30	7	199	0
New York City	4,241	7,455	381	2,333	873	68	14	5	191	0
Rest of State	309	503	60	144	239	27	16	2	8	0
Albany	23	46	9	16	16	1	2	0	1	0
Allegany	0	0	0	0	0	0	0	0	0	0
Broome	5	15	1	1	1	0	0	0	0	0
Cattaraugus	3	2	0	1	0	0	0	0	0	0
Cayuga	2	0	1	3	1	1	0	0	0	0
Chautauqua	2	5	0	0	0	0	0	0	0	0
Chemung	0	1	1	0	0	0	0	0	0	0
Chenango	0	1	0	1	2	0	0	0	0	0
Clinton	0	0	0	1	1	0	0	0	0	0
Columbia	4	0	1	0	3	0	0	0	0	0
Cortland	1	0	0	0	0	0	0	0	0	0
Delaware	0	0	0	0	0	0	0	0	0	0
Dutchess	17	26	1	2	14	1	0	0	0	0
Erie	18	35	1	11	18	2	0	0	1	0
Essex	2	0	0	0	0	0	0	0	0	0
Franklin	0	1	0	0	0	0	0	0	0	0
Fulton	0	1	0	1	3	1	0	0	0	0
Genesee	0	0	0	0	0	0	0	0	0	0
Greene	0	0	0	0	1	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0
Herkimer	0	0	0	0	0	0	0	0	0	0
Jefferson	2	0	0	3	3	0	0	0	0	0
Lewis	1	2	0	0	0	0	0	0	0	0
Livingston	1	0	0	0	0	0	0	0	0	0
Madison	1	2	0	1	0	0	0	0	0	0
Monroe	66	95	10	27	10	5	1	2	2	0
Montgomery	0	3	2	0	6	0	0	0	0	0
Nassau	16	29	4	11	8	3	2	0	0	0
Niagara	5	9	0	2	1	0	1	0	0	0
Oneida	11	12	1	1	9	0	1	0	0	0
Onondaga	21	30	3	13	15	0	1	0	2	0
Ontario	3	0	0	0	4	1	0	0	0	0
Orange	10	16	1	11	11	0	0	0	0	0
Orleans	1	3	1	0	0	0	0	0	0	0
Oswego	4	8	1	1	3	1	0	0	0	0
Otsego	0	0	0	0	0	1	0	0	0	0
Putnam	0	0	0	0	2	0	0	0	0	0
Rensselaer	0	3	2	0	4	0	0	0	0	0
Rockland	0	7	0	5	12	1	0	0	0	0
Saratoga	2	1	0	0	0	0	1	0	0	0
Schenectady	15	20	4	1	4	0	0	0	0	0
Schoharie	0	0	0	0	0	0	0	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0
Seneca	0	1	0	0	0	0	0	0	0	0
St. Lawrence	1	1	0	0	1	0	0	0	0	0
Steuben	0	1	0	0	0	0	0	0	0	0
Suffolk	34	55	4	7	44	1	0	0	0	0
Sullivan	4	0	2	0	1	0	0	0	0	0
Tioga	0	3	0	0	0	0	0	0	0	0
Tompkins	1	0	1	0	1	0	0	0	0	0
Ulster	0	2	2	2	1	0	0	0	1	0
Warren	0	1	1	1	0	0	0	0	0	0
Washington	1	0	0	0	3	0	0	0	0	0
Wayne	2	1	0	0	2	0	0	0	0	0
Westchester	29	62	6	19	34	8	7	0	1	0
Wyoming	1	3	0	2	0	0	0	0	0	0
Yates	0	0	0	0	0	0	0	0	0	0

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Table 8 - Decisions Where Outcome was Settled, by Program by Social Services District

Social Services District	Agency Settled									
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	EPIC
New York State	24,826	34,801	0	24	789	20	0	0	86	0
New York City	24,826	34,800	0	24	789	0	0	0	86	0
Rest of State	0	1	0	0	0	20	0	0	0	0
Albany	0	0	0	0	0	0	0	0	0	0
Allegany	0	0	0	0	0	0	0	0	0	0
Broome	0	0	0	0	0	0	0	0	0	0
Cattaraugus	0	0	0	0	0	0	0	0	0	0
Cayuga	0	0	0	0	0	0	0	0	0	0
Chautauqua	0	0	0	0	0	0	0	0	0	0
Chemung	0	0	0	0	0	0	0	0	0	0
Chenango	0	0	0	0	0	0	0	0	0	0
Clinton	0	0	0	0	0	0	0	0	0	0
Columbia	0	0	0	0	0	0	0	0	0	0
Cortland	0	0	0	0	0	0	0	0	0	0
Delaware	0	0	0	0	0	0	0	0	0	0
Dutchess	0	0	0	0	0	0	0	0	0	0
Erie	0	0	0	0	0	0	0	0	0	0
Essex	0	0	0	0	0	0	0	0	0	0
Franklin	0	0	0	0	0	0	0	0	0	0
Fulton	0	0	0	0	0	0	0	0	0	0
Genesee	0	0	0	0	0	0	0	0	0	0
Greene	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0
Herkimer	0	0	0	0	0	0	0	0	0	0
Jefferson	0	0	0	0	0	0	0	0	0	0
Lewis	0	0	0	0	0	0	0	0	0	0
Livingston	0	0	0	0	0	0	0	0	0	0
Madison	0	0	0	0	0	0	0	0	0	0
Monroe	0	0	0	0	0	0	0	0	0	0
Montgomery	0	0	0	0	0	0	0	0	0	0
Nassau	0	0	0	0	0	0	0	0	0	0
Niagara	0	0	0	0	0	0	0	0	0	0
Oneida	0	0	0	0	0	0	0	0	0	0
Onondaga	0	0	0	0	0	0	0	0	0	0
Ontario	0	0	0	0	0	0	0	0	0	0
Orange	0	0	0	0	0	0	0	0	0	0
Orleans	0	0	0	0	0	0	0	0	0	0
Oswego	0	0	0	0	0	0	0	0	0	0
Otsego	0	0	0	0	0	0	0	0	0	0
Putnam	0	0	0	0	0	0	0	0	0	0
Rensselaer	0	0	0	0	0	0	0	0	0	0
Rockland	0	1	0	0	0	20	0	0	0	0
Saratoga	0	0	0	0	0	0	0	0	0	0
Schenectady	0	0	0	0	0	0	0	0	0	0
Schoharie	0	0	0	0	0	0	0	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0
Seneca	0	0	0	0	0	0	0	0	0	0
St. Lawrence	0	0	0	0	0	0	0	0	0	0
Steuben	0	0	0	0	0	0	0	0	0	0
Suffolk	0	0	0	0	0	0	0	0	0	0
Sullivan	0	0	0	0	0	0	0	0	0	0
Tioga	0	0	0	0	0	0	0	0	0	0
Tompkins	0	0	0	0	0	0	0	0	0	0
Ulster	0	0	0	0	0	0	0	0	0	0
Warren	0	0	0	0	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0	0	0	0
Wayne	0	0	0	0	0	0	0	0	0	0
Westchester	0	0	0	0	0	0	0	0	0	0
Wyoming	0	0	0	0	0	0	0	0	0	0
Yates	0	0	0	0	0	0	0	0	0	0

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Table 9 - Summary of Formal Requests for Reconsideration or Rehearing of Appeals

	Decisions Issued	Decisions Reviewed	Sustained	Modified
New York State	174,605	1,304	890	414
New York City	159,252	873	579	294
Rest of State	15,353	431	311	120

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Table 10 - Summary of Court Actions on Hearing Decisions

Cases Opened	Cases Closed					
	Stipulation	Favorable Decisions	Withdrawn/ Abandoned	Mistake of Law	Deficient	Total
42	13	11	5	0	0	29