



Office of Temporary
and Disability Assistance



2015 Annual Report

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Introduction

The Office of Temporary and Disability Assistance (OTDA) supervises a wide range of programs that provide services and supports to low-income families and individuals.

OTDA oversees these programs, many of which are directly administered by local social services districts or community based organizations. OTDA manages numerous other programs directly through contracts and the provision of direct services.

This Annual Report is being submitted by OTDA in satisfaction of the requirements of section 17(d) of the Social Services Law and section 164 of the Executive Law.

Employment and Economic Supports

Supplemental Nutrition Assistance Program

The Supplemental Nutrition Assistance Program (SNAP) continues to be a key tool in combatting the food insecurity many families face. For an eligible household consisting of a single parent with two children, SNAP can provide up to approximately \$6,100 a year, making it easier to feed a family and stretch a household budget.

During the past year, an average of just over 3 million New Yorkers a month were served by SNAP. These individuals received nearly \$5.1 billion in federal SNAP benefits during the course of the year. OTDA continues to support community-based organizations that conduct SNAP outreach to underserved communities, as well as those that provide nutrition education and obesity prevention services, and those that offer employment and training services to SNAP recipients.

Supplemental Nutrition Assistance Program Recipients



Households outside New York City can file an online SNAP application through New York State's myBenefits portal (myBenefits.ny.gov), and New York City households can file online through the city's ACCESS NYC site (www.nyc.gov/accessnyc). Since 2008, more than 823,000 SNAP applications have been submitted electronically through myBenefits.

OTDA also continues to test the effectiveness of centralizing certain case management processes at the state level. The SNAP Processing Center pilot project is testing the feasibility

of centralizing the recertification of non-Public Assistance SNAP cases. Currently, staff at the center is processing approximately 750 recertifications per month for the four counties included in the pilot project.

Home Energy Assistance Program

The Home Energy Assistance Program (HEAP) helps eligible households cover the cost of heating their homes during the winter. HEAP, a federally-funded program, also offers an emergency benefit for households facing a heat-related emergency.

Last winter, more than 1.48 million households received a regular HEAP benefit and more than 155,000 of those households also received an emergency HEAP benefit.

Home Energy Assistance Program Benefits Issued



Anyone living outside of New York City seeking a regular HEAP benefit this winter will again be able to apply online at myBenefits.ny.gov. Last year, more than 42,000 households applied through the myBenefits site.

OTDA also used \$3 million in HEAP funding to provide air conditioners this past summer to eligible low-income New Yorkers with documented medical conditions that are exacerbated by extreme heat. To qualify, recipients had to meet income guidelines and have written documentation of their medical condition indicating the need for an air conditioner.

Public Assistance

Public Assistance provides temporary cash assistance to eligible families and individuals. Each Public Assistance recipient is assessed to determine what activities are most appropriate to help them obtain employment. Individuals may be exempt from seeking employment based on certain factors outlined in social services law, such as being too ill to work, caring for a child under three months of age or caring for an incapacitated family member.

Individuals that indicate they are unable to work for medical reasons participate in a medical examination to determine whether they are able to work, unable to work, or able to work but requiring accommodations due to a disability or limitations in the hours or type of work the individual can perform. Those able to work are required to look for work and/or participate in activities to prepare them for work, including participating in job search, job readiness instruction, adult education and job skills training or college degree programs.

One of the main objectives of OTDA and local social services districts is to help work-capable Public Assistance recipients to enter the workforce. Employment is the most reliable path out of poverty toward self-sufficiency, and reduces the need to provide publicly-funded support for households.

An average of 570,000 individuals received Public Assistance benefits each month during the past year, more than half of them children.

Public Assistance Recipients



Employment Services

Those who are working are encouraged to receive any economic supports they may be eligible for as a way to supplement their income and help meet their needs. In addition to supporting employment services provided by local social services districts, OTDA Jobs Program staff provides direct job placement assistance to help those seeking or receiving Public Assistance to obtain work. Currently, OTDA has 31 staff providing job placement services throughout the State.

During the past year, an average of approximately 103,000 Public Assistance recipients each month were engaged in work or work-readiness activities.

Summer Youth Employment Program

Approximately 18,800 young people from low-income households gained valuable work experience through New York State's Summer Youth Employment Program. OTDA distributed \$30 million to all 57 counties and New York City to help connect participants to jobs and help them acquire skills they can use in school and beyond.

Funds are used to subsidize the wages paid to eligible youth, to support education and training activities, counseling and employment related services, such as transportation to and from work or training.

The OTDA Summer Youth Employment Program is open to young people ages 14 to 20, whose families are recipients of Public Assistance or have family income below 200 percent of the federal poverty level.

State Supplement Program

The State Supplement Program provides state-funded financial assistance to aged, blind and disabled individuals and is in addition to the federal monthly benefit paid to most Supplemental Security Income (SSI) recipients.

OTDA began administering the SSI State Supplement Program in October 2014. Previously, OTDA had contracted with the federal Social Security Administration to administer the State Supplement Program on behalf of New York State.

OTDA's State Supplement Program now determines eligibility, authorizes monthly benefits to qualified individuals and issues client notices to approximately 684,000 recipients each month.

Child Support Enforcement

The Child Support Enforcement program continues to play a vital role in OTDA's commitment to enhancing child well-being. The program currently serves more than 910,000 children in New York State.

During the 2015 Federal Fiscal Year, more than \$1.8 billion was collected on behalf of over 740,000 families.

OTDA provides custodial parents of all income levels with assistance in obtaining financial support and medical insurance coverage for their children. The program helps by locating noncustodial parents, establishing paternity, establishing support orders, and collecting and distributing child support payments.

For families receiving Public Assistance, child support payments provide a step toward self-sufficiency. For families not receiving Public Assistance, child support payments can help avoid the need to rely on Public Assistance.

New York State received \$30.6 million in federal child support incentive funding as a result of maintaining federal performance levels in the areas of paternity establishment, support order establishment, collections on current assistance, collections on arrears and cost effectiveness. This represents an increase of \$2.4 million from the prior year.

Specialized Services

Supportive Housing

OTDA administers several programs to help address homelessness in the state. These programs provide a continuum of services for homeless, at-risk and low-income households, and are designed to prevent homelessness, provide shelter for the homeless, construct supportive housing and offer essential services to stabilize housing situations and increase levels of self-sufficiency.

In addition to the existing \$780 million of annual spending on homeless services programs administered or overseen by OTDA, the 2015-16 State Budget included an investment of \$432 million in homeless services statewide over the next several years,

The Homeless Housing and Assistance Program (HHAP) awarded \$55.5 million for 15 new projects this past year. This funding is expected to help create nearly 600 units of housing for homeless individuals and families in New York State.

Over the past year, the New York State Supportive Housing Program (NYSSHP) provided \$26.2 million in funding to provide essential support services to ensure housing stability to tenants of permanent and transitional supportive housing programs. This funding supported 16,600 units of housing serving families, singles and young adults.

The Solutions to End Homelessness Program (STEHP) provides case management and assistance, including eviction prevention services, to households that are experiencing, or are at risk of, homelessness. STEHP provided \$15.3 million in funding last year, which was used to help more than 17,000 individuals access emergency or transitional housing following a housing crisis; transition 3,600 individuals from homelessness to permanent housing through rapid rehousing services; and prevent homelessness for 29,000 individuals experiencing housing instability.

Shelter Services

OTDA is responsible for the oversight of 150 state-certified homeless family shelters and shelters for single adults that are operated by local social services districts or not-for-profit organizations. This includes the development and administration of agency policies according to State regulations that establish the standards for the operation of these facilities.

OTDA conducts annual inspections of all 150 state-certified homeless shelters.

During April and May of this year, OTDA inspected approximately 220 uncertified homeless shelters and re-inspected 23 shelters that were the subject of a New York City Department of Investigation report in March. As a result of these inspections, the City corrected many of the issues noted and OTDA continues to monitor that the remaining issues are corrected.

Refugee and Immigrant Assistance

OTDA continues helping refugees and others in a similar immigration status to successfully transition to life in the United States.

OTDA provides cash assistance, medical assistance and support services to assist refugees and others, including asylees, entrants and certified trafficking victims, to achieve economic self-sufficiency as soon as possible. OTDA also administers formula-driven and discretionary direct services grants, as well as the Unaccompanied Refugee Minors Program, repatriation of U.S. citizens, in addition to funding health screenings for new arrivals.

Helping refugees achieve economic security remains a primary focus. Services provided emphasize employment and employment-seeking skills, in addition to support services that provide a link to mainstream services like education, health and life skills.

Human Trafficking

OTDA continues to play an important role in assisting victims of human trafficking in New York State. The Response to Human Trafficking Program provides a coordinated community-based approach and comprehensive case management to address the service needs of trafficking victims.

Critical services are available through local social services districts, if the victims are eligible, or through six contracted service providers located throughout the state. In the past year, 88 potential victims have been referred to New York State and 85 have been confirmed, all of who may need help with shelter, health problems, mental illness, legal services and other needs.

OTDA also trains government and non-profit workers in the identification and rescue of human trafficking victims.

Disability Determinations

OTDA is responsible for making medical determinations on disability claims filed with the U.S. Social Security Administration under the Social Security Disability Insurance (SSDI) and/or Supplemental Security Income (SSI) programs. While there are different financial supports available through these disability programs, the medical eligibility factors considered are the same.

Both programs are administered by Social Security, and individuals who have a disability and meet medical criteria may qualify for benefits under either program. The entire disability program is 100 percent federally funded.

During this past fiscal year, OTDA's Division of Disability Determinations determined nearly 235,000 cases. The division continues to lead the nation in its management of Social Security's Quick Disability Determinations' workload with a processing time of 7.2 days (best in the nation), compared to the national average of 19.1 days.

Program Integrity

OTDA takes seriously its responsibility to prevent and detect fraud in New York's economic assistance programs, working extensively with local, state and federal partners to coordinate efforts to uncover, avert and prosecute fraudulent activities.

In order to ensure the accuracy of client eligibility determinations, OTDA collects data on applicants' and recipients' income, resources and residence and compares it against existing caseload information. Discrepancies are sent to local social services districts for action.

OTDA also issues program integrity guidance, presents extensive annual training for local social services district fraud investigators and conducts corrective action audits for local social services districts.

Among the many programs administered by OTDA to detect and prevent fraud is the Public Assistance Reporting Information System (PARIS) match, used to identify clients receiving Public Assistance or Supplemental Nutrition Assistance Program (SNAP) benefits in multiple states. Multi-agency data matches are run with state and federal partners to verify client eligibility. These matches include processes to determine when previously eligible clients are incarcerated or deceased.

Additional programs to assist with detecting and prosecuting fraud include:

- The Front End Detection System (FEDS), which utilizes indicators to identify applications requiring further review prior to approving and issuing benefits;
- Eligibility Verification Review and ad hoc data analysis projects for identifying active cases for investigation;
- The Fraud Referral web page for collecting, processing and distributing citizen fraud and trafficking complaints to local investigators; and
- The State Law Enforcement Bureau, a cooperative SNAP retailer investigative process using OTDA, U.S. Department of Agriculture and local law enforcement resources to detect and prosecute SNAP retailer trafficking.

Administrative Hearings

OTDA is responsible for providing prompt and impartial administrative hearings, and to issue timely and accurate hearing decisions. The office also performs administrative hearings on behalf of other agencies and was required to process nearly 300,000 requests for hearings last year.

OTDA's Office of Administrative Hearings becomes involved when an applicant or recipient believes something is wrong with his or her case and it cannot be resolved directly with the local social services agency. The Office of Administrative Hearings receives letters, phone calls, faxes, and other types of requests for fair hearings. Staff members work with an individual seeking a fair hearing to determine the issues to be addressed at the hearing, which is scheduled as rapidly as possible.

The Office of Administrative Hearings issues two notices. The first notice advises an individual the request for a fair hearing was received. The second notice provides scheduling information. Other important information is included in these notices including an individual's rights regarding the hearing and access to evidence.

An administrative hearing is a chance for applicants for, and recipients of, assistance to tell a Hearing Officer from the Office of Administrative Hearings why a decision made regarding a case by a local social services agency is wrong, or to request an increase in benefits without having discussed the matter with the local social services agency. OTDA provides an impartial fact finder who listens to all parties to the matter, gathers evidence, evaluates credibility, applies the law, and recommends a written decision about the local agency's action. The written decision may order the local agency to amend an individual's case.

Once a decision is issued, the Office of Administrative Hearings works to ensure the local social services agency complies with the decision regardless of whether it is in favor of the applicant or recipient.

Appendix

This appendix includes data on Fair Hearings covering the period from October 1, 2014, through September 30, 2015.

The tables include the total number of hearings requested and heard, as well as the number of issues requested and heard, for each local social services district. A hearing may review more than one issue.

Also included are hearing outcomes broken down by social services district and program. These tables reflect the number of issues that were affirmed, reversed, withdrawn by the local district, were correct when made, were settled, or “other” (consisting of cases which the Commissioner could not review because of subject matter jurisdiction or the Statute of Limitations, or because the client withdrew the hearing request).

Additionally, there is a summary of formal requests for reconsideration or rehearing of appeals and a summary of court actions on hearing decisions.

In the interest of space, the following acronyms are used in the tables as column headings:

SNA - Safety Net Assistance

FA - Family Assistance

EA - Emergency Assistance

SNAP - Supplemental Nutrition Assistance Program

MA - Medical Assistance

SERV - Services

HEAP - Home Energy Assistance Program

ADH - Administrative Disqualification Hearing

FHP - Family Health Plus

SSP - State Supplement Program

EPIC - Elderly Pharmaceutical Insurance Coverage

Fair Hearings

Table 1 - Hearings and Issues Requested, by Program, by Social Services District

Social Services District	Total Hearings Requested	Issues Requested										
		SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	291,133	79,170	160,292	9,168	92,383	55,154	2,579	1,659	1,695	1,983	3,953	0
New York City	237,707	65,461	134,018	7,159	77,477	39,591	1,414	693	578	1,872	3,953	0
Rest of State	53,426	13,709	26,274	2,009	14,906	15,563	1,165	966	1,117	111	0	0
Albany	1,685	540	732	177	525	448	33	71	0	5	0	0
Allegany	72	6	36	3	19	28	0	2	0	0	0	0
Broome	947	244	683	23	245	171	12	21	0	0	0	0
Cattaraugus	109	17	21	3	24	84	1	2	0	1	0	0
Cayuga	143	50	37	4	26	53	5	4	24	0	0	0
Chautauqua	386	117	274	0	79	101	4	7	0	0	0	0
Chemung	277	92	134	1	101	70	1	2	0	0	0	0
Chenango	90	29	10	0	38	32	3	7	0	0	0	0
Clinton	119	37	38	16	38	39	0	4	0	0	0	0
Columbia	202	48	66	34	54	86	2	0	0	0	0	0
Cortland	76	33	46	1	19	25	0	3	0	0	0	0
Delaware	62	19	12	1	24	26	0	0	0	0	0	0
Dutchess	976	262	250	119	306	371	25	18	69	1	0	0
Erie	3,635	749	1,703	102	920	1,020	88	122	561	1	0	0
Essex	44	11	11	3	8	32	0	3	0	0	0	0
Franklin	100	25	35	0	48	27	1	4	0	0	0	0
Fulton	122	27	45	3	47	35	3	3	0	0	0	0
Genesee	133	17	69	0	41	56	4	2	0	0	0	0
Greene	103	21	38	5	30	49	1	2	0	0	0	0
Hamilton	9	3	0	0	0	10	0	0	0	0	0	0
Herkimer	121	25	50	0	38	45	2	4	0	1	0	0
Jefferson	231	109	63	8	73	67	4	8	0	0	0	0
Lewis	32	2	7	1	10	18	0	8	0	0	0	0
Livingston	60	19	12	1	13	39	2	2	0	0	0	0
Madison	93	11	19	0	39	38	1	2	0	1	0	0
Monroe	14,042	4,233	9,725	271	3,726	1,588	238	130	159	19	0	0
Montgomery	128	33	90	4	28	43	0	0	0	0	0	0
Nassau	5,533	1,275	2,016	195	1,733	2,051	150	85	0	19	0	0
Niagara	1,075	372	641	18	297	214	8	27	0	3	0	0
Oneida	926	218	440	8	292	314	14	15	0	3	0	0
Onondaga	2,341	600	1,007	28	714	661	30	55	170	2	0	0
Ontario	209	66	58	2	49	91	5	12	1	1	0	0
Orange	1,330	264	420	37	599	424	24	30	25	0	0	0
Orleans	108	16	48	9	42	29	1	4	0	0	0	0
Oswego	342	93	144	4	84	104	5	13	20	3	0	0
Otsego	139	62	23	44	37	36	0	7	0	1	0	0
Putnam	215	47	33	9	60	122	4	5	0	2	0	0
Rensselaer	487	69	211	24	193	168	9	4	0	1	0	0
Rockland	656	101	132	7	185	447	9	9	0	2	0	0
Saratoga	175	19	22	21	39	111	4	4	2	1	0	0
Schenectady	1,266	407	691	90	391	268	15	25	0	8	0	0
Schoharie	53	20	19	2	8	28	0	4	0	0	0	0
Schuyler	34	15	6	5	1	16	2	1	0	0	0	0
Seneca	47	16	8	2	19	27	0	3	0	0	0	0
St. Lawrence	282	89	169	6	61	58	11	6	1	0	0	0
Steuben	212	72	110	3	65	80	4	3	0	2	0	0
Suffolk	7,390	1,815	3,014	265	1,553	3,332	191	112	52	22	0	0
Sullivan	425	116	145	21	162	128	10	26	0	1	0	0
Tioga	80	10	23	0	22	44	0	5	0	0	0	0
Tompkins	125	35	49	2	36	45	3	0	0	0	0	0
Ulster	405	64	106	19	94	239	7	6	6	1	0	0
Warren	149	24	50	42	33	66	2	4	1	0	0	0
Washington	120	35	18	14	29	57	1	5	0	0	0	0
Wayne	135	23	38	3	50	60	1	8	2	0	0	0
Westchester	5,090	959	2,402	347	1,520	1,703	225	56	22	10	0	0
Wyoming	49	12	24	0	9	26	0	1	0	0	0	0
Yates	31	16	1	2	10	13	0	0	2	0	0	0

Fair Hearings

Table 2 - Hearings Held and Issues Heard, by Program, by Social Services District

Social Services District	Total Hearings Held	Issues Heard										
		SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	164,241	56,437	103,551	5,442	48,139	16,807	1,305	307	1,498	783	902	0
New York City	149,100	52,026	96,321	4,559	44,640	12,573	956	107	683	732	902	0
Rest of State	15,141	4,411	7,230	883	3,499	4,234	349	200	815	51	0	0
Albany	670	231	287	95	205	161	11	27	0	2	0	0
Allegany	9	0	6	1	2	3	1	0	0	0	0	0
Broome	293	72	219	9	78	36	2	3	0	0	0	0
Cattaraugus	26	4	7	1	5	19	1	0	0	0	0	0
Cayuga	41	4	10	1	1	15	1	0	22	0	0	0
Chautauqua	50	14	31	0	4	18	0	0	0	0	0	0
Chemung	56	29	36	0	12	5	1	1	0	0	0	0
Chenango	25	6	9	0	11	9	0	0	0	0	0	0
Clinton	11	3	1	2	3	4	0	0	0	0	0	0
Columbia	74	26	18	7	15	33	2	0	0	0	0	0
Cortland	10	12	2	0	3	1	0	1	0	0	0	0
Delaware	23	4	5	1	10	12	0	0	0	0	0	0
Dutchess	390	111	113	83	98	117	13	7	62	0	0	0
Erie	895	183	289	39	168	282	20	3	389	0	0	0
Essex	11	6	2	0	2	5	0	0	0	0	0	0
Franklin	24	6	7	0	15	6	0	1	0	0	0	0
Fulton	22	2	10	0	7	11	0	1	0	0	0	0
Genesee	24	8	7	0	2	13	1	0	0	0	0	0
Greene	15	3	7	1	5	6	0	0	0	0	0	0
Hamilton	2	0	0	0	0	3	0	0	0	0	0	0
Herkimer	15	3	5	0	6	6	0	0	0	0	0	0
Jefferson	49	19	19	0	17	13	0	2	0	0	0	0
Lewis	6	1	0	1	1	8	0	3	0	0	0	0
Livingston	8	4	0	0	0	4	0	0	0	0	0	0
Madison	16	3	2	0	2	11	0	0	0	0	0	0
Monroe	3,436	1,251	2,557	91	579	269	43	21	84	13	0	0
Montgomery	42	14	32	1	6	16	0	0	0	0	0	0
Nassau	1,873	505	737	71	522	659	56	27	6	10	0	0
Niagara	263	95	179	10	59	28	1	1	0	1	0	0
Oneida	323	102	178	6	95	93	4	5	0	0	0	0
Onondaga	976	259	318	15	308	271	8	22	148	2	0	0
Ontario	42	26	6	1	7	14	3	3	0	0	0	0
Orange	314	65	83	23	133	98	8	6	14	1	0	0
Orleans	18	1	8	2	10	2	1	0	0	0	0	0
Oswego	54	12	8	0	4	30	1	2	12	1	0	0
Otsego	39	19	7	16	8	9	0	2	0	0	0	0
Putnam	50	4	10	6	11	30	0	3	0	0	0	0
Rensselaer	109	30	49	11	28	44	2	1	0	1	0	0
Rockland	187	28	30	5	65	110	4	4	0	1	0	0
Saratoga	52	10	7	13	9	25	1	3	4	0	0	0
Schenectady	414	182	225	54	89	89	8	3	0	4	0	0
Schoharie	17	2	13	1	1	10	0	2	0	0	0	0
Schuyler	4	1	0	0	0	3	0	0	0	0	0	0
Seneca	6	7	0	0	1	2	0	1	0	0	0	0
St. Lawrence	99	42	59	3	16	13	9	1	0	0	0	0
Steuben	23	7	9	0	6	10	0	0	0	0	0	0
Suffolk	2,225	604	880	118	328	1,045	58	22	46	9	0	0
Sullivan	94	31	26	7	37	22	6	3	0	1	0	0
Tioga	10	0	0	0	2	8	0	0	0	0	0	0
Tompkins	34	11	19	1	7	19	1	0	0	0	0	0
Ulster	74	10	16	15	14	50	1	0	6	0	0	0
Warren	41	3	10	19	11	12	2	1	1	0	0	0
Washington	23	10	5	6	7	9	0	1	0	0	0	0
Wayne	21	6	5	0	3	7	1	1	2	0	0	0
Westchester	1,499	314	659	146	458	430	78	16	19	5	0	0
Wyoming	7	3	1	0	2	3	0	0	0	0	0	0
Yates	7	3	2	1	1	3	0	0	0	0	0	0

Fair Hearings

Table 3 - Decisions Affirmed, by Program, by Social Services District

Social Services District	Affirmances										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	3,031	4,674	2,133	3,258	5,145	299	171	1,086	217	462	0
New York City	1,357	2,284	1,756	1,665	3,239	154	64	385	187	462	0
Rest of State	1,674	2,390	377	1,593	1,906	145	107	701	30	0	0
Albany	75	84	52	95	62	12	7	0	3	0	0
Allegany	0	3	1	1	3	0	0	0	0	0	0
Broome	39	100	6	49	21	2	1	0	0	0	0
Cattaraugus	2	3	0	5	6	0	0	0	0	0	0
Cayuga	3	4	1	1	11	0	0	25	0	0	0
Chautauqua	2	10	0	5	14	0	0	0	0	0	0
Chemung	7	8	0	5	4	1	1	0	0	0	0
Chenango	6	6	0	9	9	0	0	0	0	0	0
Clinton	2	0	0	2	4	0	0	0	0	0	0
Columbia	17	6	5	11	14	1	0	3	1	0	0
Cortland	8	2	0	0	1	0	1	0	0	0	0
Delaware	3	4	0	5	9	0	0	0	0	0	0
Dutchess	63	61	50	60	73	6	4	48	0	0	0
Erie	104	135	20	117	171	14	4	318	0	0	0
Essex	3	1	0	1	4	0	0	0	0	0	0
Franklin	4	5	0	5	4	0	0	0	0	0	0
Fulton	1	4	0	7	7	0	0	0	0	0	0
Genesee	6	5	0	2	5	1	0	0	1	0	0
Greene	3	4	1	5	6	1	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	1	3	0	4	4	0	0	0	0	0	0
Jefferson	7	9	0	13	9	0	1	0	0	0	0
Lewis	0	0	0	0	7	0	0	0	0	0	0
Livingston	0	0	0	0	1	0	0	0	0	0	0
Madison	3	2	0	2	4	0	0	0	0	0	0
Monroe	346	631	28	176	137	13	14	79	9	0	0
Montgomery	6	8	0	5	5	0	0	0	0	0	0
Nassau	225	239	21	310	180	29	9	11	1	0	0
Niagara	41	78	7	38	20	0	1	0	0	0	0
Oneida	39	64	5	52	47	0	4	0	0	0	0
Onondaga	104	139	9	141	104	1	15	129	3	0	0
Ontario	17	3	0	5	9	0	2	2	0	0	0
Orange	26	34	8	39	36	1	4	12	1	0	0
Orleans	0	1	0	8	3	1	0	0	0	0	0
Oswego	6	6	0	1	20	1	0	7	1	0	0
Otsego	15	3	6	6	5	0	1	0	0	0	0
Putnam	0	3	2	3	6	0	3	0	0	0	0
Rensselaer	4	11	6	19	31	1	0	0	1	0	0
Rockland	8	17	1	29	69	3	2	0	1	0	0
Saratoga	6	1	5	4	17	1	2	4	0	0	0
Schenectady	45	63	19	18	43	10	0	0	1	0	0
Schoharie	0	4	1	1	4	0	2	0	0	0	0
Schuyler	1	0	0	0	1	0	0	0	0	0	0
Seneca	0	0	0	1	0	0	0	0	0	0	0
St. Lawrence	19	37	2	10	7	0	1	0	0	0	0
Steuben	0	3	0	3	6	0	0	0	0	0	0
Suffolk	278	408	43	155	427	24	13	40	4	0	0
Sullivan	3	6	3	14	13	1	1	0	1	0	0
Tioga	0	0	0	2	3	0	0	0	0	0	0
Tompkins	5	4	0	6	11	0	0	0	0	0	0
Ulster	3	12	12	8	39	1	0	2	0	0	0
Warren	3	2	12	6	7	0	0	0	0	0	0
Washington	1	2	4	5	4	0	1	0	0	0	0
Wayne	4	2	0	2	4	0	1	1	0	0	0
Westchester	107	150	46	120	193	20	12	20	2	0	0
Wyoming	1	0	0	1	2	0	0	0	0	0	0
Yates	2	0	1	1	0	0	0	0	0	0	0

Fair Hearings

Table 4 - Decisions Reversed, by Program, by Social Services District

Social Services District	Reversals										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	5,625	12,744	1,106	19,968	5,758	253	39	120	237	164	0
New York City	5,232	12,115	953	19,675	5,152	199	16	62	231	164	0
Rest of State	393	629	153	293	606	54	23	58	6	0	0
Albany	41	37	12	26	40	1	11	0	0	0	0
Allegany	0	0	0	1	0	1	0	0	0	0	0
Broome	3	23	4	12	3	0	1	0	0	0	0
Cattaraugus	1	3	1	0	2	1	0	0	0	0	0
Cayuga	1	2	0	0	1	0	0	1	0	0	0
Chautauqua	1	4	0	0	1	0	0	0	0	0	0
Chemung	0	0	0	0	1	0	0	0	0	0	0
Chenango	0	1	0	0	1	0	0	0	0	0	0
Clinton	0	1	1	0	0	0	0	0	0	0	0
Columbia	5	5	1	2	8	0	0	2	0	0	0
Cortland	0	0	0	0	0	0	0	0	0	0	0
Delaware	4	2	0	3	1	0	0	0	0	0	0
Dutchess	28	28	22	18	34	4	2	8	1	0	0
Erie	23	45	8	23	56	2	0	8	0	0	0
Essex	0	1	0	0	1	0	0	0	0	0	0
Franklin	0	1	0	0	1	0	0	0	0	0	0
Fulton	1	0	0	2	2	0	0	0	0	0	0
Genesee	0	0	0	0	2	0	0	0	0	0	0
Greene	4	1	1	0	1	0	0	0	0	0	0
Hamilton	0	0	0	0	1	0	0	0	0	0	0
Herkimer	0	0	0	0	0	0	0	0	0	0	0
Jefferson	3	6	0	1	2	0	1	0	0	0	0
Lewis	0	0	0	1	2	0	0	0	0	0	0
Livingston	2	0	0	0	1	0	0	0	0	0	0
Madison	0	1	0	0	1	0	0	0	0	0	0
Monroe	57	117	13	22	24	7	0	2	1	0	0
Montgomery	3	7	1	2	5	0	0	0	0	0	0
Nassau	31	69	7	25	34	4	0	1	1	0	0
Niagara	11	14	2	4	0	0	0	0	0	0	0
Oneida	8	10	1	5	16	0	0	0	0	0	0
Onondaga	12	25	4	20	70	1	1	24	1	0	0
Ontario	3	0	0	1	1	0	0	0	0	0	0
Orange	10	22	3	14	23	1	0	2	0	0	0
Orleans	0	1	0	0	0	0	0	0	0	0	0
Oswego	3	0	0	2	0	0	1	3	0	0	0
Otsego	1	3	5	0	4	0	1	0	0	0	0
Putnam	0	0	0	0	0	0	0	0	0	0	0
Rensselaer	8	15	4	8	3	0	1	0	0	0	0
Rockland	3	0	0	5	19	0	1	0	0	0	0
Saratoga	1	4	4	2	3	0	0	0	0	0	0
Schenectady	17	23	9	10	19	1	1	0	1	0	0
Schoharie	3	3	0	0	2	0	0	0	0	0	0
Schuyler	0	0	0	0	2	0	0	0	0	0	0
Seneca	1	0	0	0	0	0	1	0	0	0	0
St. Lawrence	9	4	2	3	3	7	0	0	0	0	0
Steuben	2	0	0	0	0	0	0	0	0	0	0
Suffolk	24	32	5	6	145	5	1	1	1	0	0
Sullivan	10	7	1	3	0	2	0	0	0	0	0
Tioga	0	0	0	0	2	0	0	0	0	0	0
Tompkins	1	0	0	0	3	0	0	0	0	0	0
Ulster	0	1	1	3	6	0	0	4	0	0	0
Warren	0	2	4	1	1	0	0	1	0	0	0
Washington	5	4	1	1	1	0	0	0	0	0	0
Wayne	1	0	0	0	3	0	0	1	0	0	0
Westchester	50	104	36	66	52	17	0	0	0	0	0
Wyoming	1	0	0	1	0	0	0	0	0	0	0
Yates	1	1	0	0	3	0	0	0	0	0	0

Fair Hearings

Table 5 - Decisions Withdrawn by Agency, by Program by Social Services District

Social Services District	Agency Withdrawal										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	12,708	24,967	1,770	17,586	4,213	658	62	234	206	95	0
New York City	11,078	21,780	1,506	16,237	2,856	560	14	197	185	95	0
Rest of State	1,630	3,187	264	1,349	1,357	98	48	37	21	0	0
Albany	97	129	23	57	32	2	6	0	0	0	0
Allegany	0	1	0	0	0	0	0	0	0	0	0
Broome	15	52	0	9	4	0	0	0	0	0	0
Cattaraugus	2	0	0	0	8	0	0	0	0	0	0
Cayuga	0	1	0	0	1	0	0	0	0	0	0
Chautauqua	8	9	0	0	2	0	0	0	0	0	0
Chemung	22	19	0	7	2	0	0	0	0	0	0
Chenango	0	2	0	1	1	0	0	0	0	0	0
Clinton	0	0	0	0	1	0	0	0	0	0	0
Columbia	3	1	0	4	3	0	0	0	0	0	0
Cortland	3	0	0	0	0	0	0	0	0	0	0
Delaware	0	0	0	0	0	0	0	0	0	0	0
Dutchess	5	20	6	4	9	2	1	0	0	0	0
Erie	12	31	1	14	17	0	1	32	0	0	0
Essex	1	0	0	1	1	0	0	0	0	0	0
Franklin	0	1	0	5	0	0	1	0	0	0	0
Fulton	0	6	0	0	0	0	0	0	0	0	0
Genesee	0	0	0	0	2	0	0	0	0	0	0
Greene	1	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	2	0	0	0	0	0	0
Herkimer	0	0	0	1	0	0	0	0	0	0	0
Jefferson	0	2	0	2	0	0	0	0	0	0	0
Lewis	0	0	0	0	0	0	0	0	0	0	0
Livingston	1	0	0	0	2	0	0	0	0	0	0
Madison	0	0	0	0	2	0	0	0	0	0	0
Monroe	640	1,515	40	344	109	26	3	4	3	0	0
Montgomery	0	8	0	0	4	0	0	0	0	0	0
Nassau	190	355	38	156	431	14	15	0	8	0	0
Niagara	28	51	2	12	5	0	0	0	1	0	0
Oneida	45	70	0	25	25	2	0	0	0	0	0
Onondaga	95	134	0	139	71	2	5	0	0	0	0
Ontario	4	2	1	0	3	2	1	0	0	0	0
Orange	13	26	11	61	32	3	2	0	0	0	0
Orleans	1	4	2	2	0	0	0	0	0	0	0
Oswego	0	5	0	1	9	0	0	0	0	0	0
Otsego	0	0	1	0	1	0	0	0	0	0	0
Putnam	3	6	1	7	16	0	0	0	0	0	0
Rensselaer	2	6	0	2	6	0	0	0	0	0	0
Rockland	10	1	2	24	27	0	0	0	0	0	0
Saratoga	0	0	0	0	0	0	0	0	0	0	0
Schenectady	104	129	21	57	16	1	2	0	2	0	0
Schoharie	0	0	0	0	1	0	0	0	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0	0
Seneca	2	0	0	0	2	0	0	0	0	0	0
St. Lawrence	4	1	0	1	1	0	0	0	0	0	0
Steuben	4	4	0	2	0	0	0	0	0	0	0
Suffolk	166	243	66	161	358	18	5	0	4	0	0
Sullivan	15	11	2	16	3	3	2	0	0	0	0
Tioga	0	0	0	0	3	0	0	0	0	0	0
Tompkins	6	14	0	1	3	1	0	0	0	0	0
Ulster	0	0	0	0	3	0	0	0	0	0	0
Warren	0	5	0	0	2	0	1	0	0	0	0
Washington	3	0	0	0	0	0	0	0	0	0	0
Wayne	0	0	0	1	0	0	0	0	0	0	0
Westchester	125	323	47	232	136	22	3	1	3	0	0
Wyoming	0	0	0	0	1	0	0	0	0	0	0
Yates	0	0	0	0	0	0	0	0	0	0	0

Fair Hearings

Table 6 - Decisions Correct When Made, by Program by Social Services District

Social Services District	Correct When Made										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	527	961	63	289	945	32	15	6	37	5	0
New York City	206	504	18	156	696	4	3	0	37	5	0
Rest of State	321	457	45	133	249	28	12	6	0	0	0
Albany	14	16	1	6	10	0	3	0	0	0	0
Allegany	0	0	0	0	0	0	0	0	0	0	0
Broome	4	16	0	3	2	0	0	0	0	0	0
Cattaraugus	0	1	0	0	1	0	0	0	0	0	0
Cayuga	0	0	0	0	0	1	0	0	0	0	0
Chautauqua	2	1	0	0	1	0	0	0	0	0	0
Chemung	1	4	0	0	0	0	0	0	0	0	0
Chenango	0	1	0	0	0	0	0	0	0	0	0
Clinton	1	0	1	0	0	0	0	0	0	0	0
Columbia	2	0	1	0	0	0	0	0	0	0	0
Cortland	0	0	0	0	0	0	0	0	0	0	0
Delaware	0	0	0	2	1	0	0	0	0	0	0
Dutchess	10	13	7	10	6	2	0	0	0	0	0
Erie	23	37	6	14	21	2	0	6	0	0	0
Essex	1	0	0	0	0	0	0	0	0	0	0
Franklin	0	0	0	1	0	0	0	0	0	0	0
Fulton	0	0	0	0	0	0	0	0	0	0	0
Genesee	0	1	0	0	1	0	0	0	0	0	0
Greene	0	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	0	0	0	1	1	0	0	0	0	0	0
Jefferson	1	0	0	0	0	0	0	0	0	0	0
Lewis	0	0	0	0	0	0	0	0	0	0	0
Livingston	1	0	0	0	0	0	0	0	0	0	0
Madison	1	0	0	0	0	0	0	0	0	0	0
Monroe	98	149	6	23	5	0	0	0	0	0	0
Montgomery	1	0	0	0	0	0	0	0	0	0	0
Nassau	34	51	4	19	12	7	4	0	0	0	0
Niagara	9	9	0	3	1	1	0	0	0	0	0
Oneida	3	2	0	1	9	0	1	0	0	0	0
Onondaga	21	15	1	9	25	1	1	0	0	0	0
Ontario	1	1	0	0	1	0	0	0	0	0	0
Orange	4	1	3	9	1	1	0	0	0	0	0
Orleans	0	2	0	0	0	0	0	0	0	0	0
Oswego	1	2	0	0	2	0	0	0	0	0	0
Otsego	0	0	2	0	1	0	0	0	0	0	0
Putnam	0	1	0	0	2	0	0	0	0	0	0
Rensselaer	4	3	0	1	1	0	0	0	0	0	0
Rockland	6	2	0	0	2	0	0	0	0	0	0
Saratoga	3	0	0	2	0	0	0	0	0	0	0
Schenectady	8	14	2	3	4	0	0	0	0	0	0
Schoharie	0	0	0	0	1	0	0	0	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0	0
Seneca	0	0	0	0	0	0	0	0	0	0	0
St. Lawrence	6	3	0	0	1	0	0	0	0	0	0
Steuben	1	3	0	1	0	0	0	0	0	0	0
Suffolk	34	60	3	8	110	8	3	0	0	0	0
Sullivan	0	0	0	2	0	0	0	0	0	0	0
Tioga	0	0	0	0	1	0	0	0	0	0	0
Tompkins	0	1	0	0	2	0	0	0	0	0	0
Ulster	0	0	0	0	1	0	0	0	0	0	0
Warren	0	1	2	0	0	0	0	0	0	0	0
Washington	0	0	0	0	2	0	0	0	0	0	0
Wayne	0	0	0	0	1	0	0	0	0	0	0
Westchester	26	46	6	15	20	5	0	0	0	0	0
Wyoming	0	1	0	0	0	0	0	0	0	0	0
Yates	0	0	0	0	0	0	0	0	0	0	0

Fair Hearings

Table 7 - Decisions Where Outcome was Other, by Program by Social Services District

Social Services District	Other										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	4,098	7,994	413	3,211	938	90	23	6	147	100	0
New York City	3,788	7,536	345	3,069	688	55	7	6	146	100	0
Rest of State	310	458	68	142	250	35	16	0	1	0	0
Albany	11	23	11	13	17	0	1	0	0	0	0
Allegany	0	2	0	0	0	0	0	0	0	0	0
Broome	5	15	0	1	5	0	1	0	0	0	0
Cattaraugus	0	0	0	0	1	0	0	0	0	0	0
Cayuga	0	2	0	0	2	0	0	0	0	0	0
Chautauqua	1	1	0	0	0	0	0	0	0	0	0
Chemung	0	0	0	0	0	0	0	0	0	0	0
Chenango	1	0	0	0	0	0	0	0	0	0	0
Clinton	0	0	0	1	1	0	0	0	0	0	0
Columbia	0	0	0	0	5	0	0	0	0	0	0
Cortland	1	0	0	3	0	0	0	0	0	0	0
Delaware	1	0	1	0	1	0	0	0	0	0	0
Dutchess	17	8	9	5	16	1	0	0	0	0	0
Erie	19	27	4	8	23	3	0	0	0	0	0
Essex	1	0	0	0	0	0	0	0	0	0	0
Franklin	1	0	0	1	2	0	0	0	0	0	0
Fulton	2	0	0	0	1	0	1	0	0	0	0
Genesee	0	1	0	0	2	0	0	0	0	0	0
Greene	1	4	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	0	2	0	0	1	0	0	0	0	0	0
Jefferson	0	7	0	4	2	0	0	0	0	0	0
Lewis	1	0	1	0	0	0	3	0	0	0	0
Livingston	0	0	0	0	0	0	0	0	0	0	0
Madison	0	0	0	0	4	0	0	0	0	0	0
Monroe	81	100	3	19	10	2	5	0	0	0	0
Montgomery	5	3	0	0	1	0	0	0	0	0	0
Nassau	24	24	2	16	11	4	0	0	0	0	0
Niagara	7	19	0	1	3	0	0	0	0	0	0
Oneida	0	17	0	11	12	1	0	0	0	0	0
Onondaga	19	28	4	7	14	2	1	0	0	0	0
Ontario	1	0	0	1	0	1	0	0	0	0	0
Orange	9	10	0	7	8	3	0	0	0	0	0
Orleans	0	0	0	0	0	0	0	0	0	0	0
Oswego	0	0	0	0	1	0	1	0	0	0	0
Otsego	0	2	3	1	1	0	0	0	0	0	0
Putnam	1	0	3	1	3	0	0	0	0	0	0
Rensselaer	5	13	0	1	4	0	0	0	1	0	0
Rockland	2	6	2	4	5	1	2	0	0	0	0
Saratoga	1	2	4	0	5	1	0	0	0	0	0
Schenectady	12	16	4	6	4	1	0	0	0	0	0
Schoharie	2	6	0	0	2	0	0	0	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0	0
Seneca	0	0	0	0	0	0	0	0	0	0	0
St. Lawrence	7	2	0	1	2	0	0	0	0	0	0
Steuben	0	1	0	0	0	0	0	0	0	0	0
Suffolk	40	64	1	4	39	3	0	0	0	0	0
Sullivan	3	2	1	2	2	0	0	0	0	0	0
Tioga	0	0	0	0	0	0	0	0	0	0	0
Tompkins	0	0	1	0	1	0	0	0	0	0	0
Ulster	0	2	1	2	6	0	0	0	0	0	0
Warren	1	0	1	2	1	0	0	0	0	0	0
Washington	1	0	0	2	0	0	0	0	0	0	0
Wayne	1	1	0	0	0	1	0	0	0	0	0
Westchester	25	48	12	18	32	11	1	0	0	0	0
Wyoming	1	0	0	0	0	0	0	0	0	0	0
Yates	0	0	0	0	0	0	0	0	0	0	0

Fair Hearings

Table 8 - Decisions Where Outcome was Settled, by Program by Social Services District

Social Services District	Agency Settled										
	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	30,529	52,121	0	3,529	29	0	1	0	2	0	0
New York City	30,463	52,048	0	3,528	23	0	1	0	2	0	0
Rest of State	66	73	0	1	6	0	0	0	0	0	0
Albany	0	0	0	0	0	0	0	0	0	0	0
Allegany	0	0	0	0	0	0	0	0	0	0	0
Broome	0	0	0	0	0	0	0	0	0	0	0
Cattaraugus	0	0	0	0	0	0	0	0	0	0	0
Cayuga	0	0	0	0	0	0	0	0	0	0	0
Chautauqua	0	0	0	0	0	0	0	0	0	0	0
Chemung	0	0	0	0	0	0	0	0	0	0	0
Chenango	0	0	0	0	0	0	0	0	0	0	0
Clinton	0	0	0	0	0	0	0	0	0	0	0
Columbia	0	0	0	0	0	0	0	0	0	0	0
Cortland	0	0	0	0	0	0	0	0	0	0	0
Delaware	0	0	0	0	0	0	0	0	0	0	0
Dutchess	0	0	0	0	0	0	0	0	0	0	0
Erie	0	0	0	0	0	0	0	0	0	0	0
Essex	0	0	0	0	0	0	0	0	0	0	0
Franklin	0	0	0	0	0	0	0	0	0	0	0
Fulton	0	0	0	0	0	0	0	0	0	0	0
Genesee	0	0	0	0	0	0	0	0	0	0	0
Greene	0	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	0	0	0	0	0	0	0	0	0	0	0
Jefferson	0	0	0	0	0	0	0	0	0	0	0
Lewis	0	0	0	0	0	0	0	0	0	0	0
Livingston	0	0	0	0	0	0	0	0	0	0	0
Madison	0	0	0	0	0	0	0	0	0	0	0
Monroe	0	0	0	0	0	0	0	0	0	0	0
Montgomery	0	0	0	0	0	0	0	0	0	0	0
Nassau	0	0	0	0	0	0	0	0	0	0	0
Niagara	0	0	0	0	0	0	0	0	0	0	0
Oneida	0	0	0	0	0	0	0	0	0	0	0
Onondaga	0	0	0	0	0	0	0	0	0	0	0
Ontario	0	0	0	0	0	0	0	0	0	0	0
Orange	0	0	0	0	0	0	0	0	0	0	0
Orleans	0	0	0	0	0	0	0	0	0	0	0
Oswego	0	0	0	0	0	0	0	0	0	0	0
Otsego	0	0	0	0	0	0	0	0	0	0	0
Putnam	0	0	0	0	0	0	0	0	0	0	0
Rensselaer	0	0	0	0	0	0	0	0	0	0	0
Rockland	0	0	0	0	0	0	0	0	0	0	0
Saratoga	0	0	0	0	0	0	0	0	0	0	0
Schenectady	0	0	0	0	0	0	0	0	0	0	0
Schoharie	0	0	0	0	0	0	0	0	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0	0
Seneca	0	0	0	0	0	0	0	0	0	0	0
St. Lawrence	0	0	0	0	0	0	0	0	0	0	0
Steuben	0	0	0	0	0	0	0	0	0	0	0
Suffolk	66	73	0	1	6	0	0	0	0	0	0
Sullivan	0	0	0	0	0	0	0	0	0	0	0
Tioga	0	0	0	0	0	0	0	0	0	0	0
Tompkins	0	0	0	0	0	0	0	0	0	0	0
Ulster	0	0	0	0	0	0	0	0	0	0	0
Warren	0	0	0	0	0	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0	0	0	0	0
Wayne	0	0	0	0	0	0	0	0	0	0	0
Westchester	0	0	0	0	0	0	0	0	0	0	0
Wyoming	0	0	0	0	0	0	0	0	0	0	0
Yates	0	0	0	0	0	0	0	0	0	0	0

Fair Hearings

Table 9 - Summary of Formal Requests for Reconsideration or Rehearing of Appeals

	Decisions Issued	Decisions Reviewed	Sustained	Modified
New York State	164,343	1,221	779	442
New York City	149,028	823	473	350
Rest of State	15,315	398	306	92

Fair Hearings

Table 10 - Summary of Court Actions on Hearing Decisions

Cases Opened	Cases Closed					
	Stipulation	Favorable Decisions	Withdrawn/ Abandoned	Mistake of Law	Deficient	Total
52	6	7	3	0	1	17