

NEW YORK STATE OF OPPORTUNITY.

Office of Temporary and Disability Assistance

Andrew M. Cuomo, Governor Samuel D. Roberts, Commissioner



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The Office of Temporary and Disability Assistance (OTDA) supervises a wide range of programs that provide services and supports to low-income families and individuals.

OTDA oversees these programs, many of which are directly administered by local social services districts or community based organizations. OTDA manages numerous other programs directly through contracts and the provision of direct services.

This Annual Report is being submitted by OTDA in satisfaction of the requirements of section 17(d) of the Social Services Law and section 164 of the Executive Law.



## SHELTER INSPECTIONS

Earlier this year, Governor Cuomo directed OTDA to inspect all 916 homeless shelters across New York State. Prior to this year, annual state inspections of all homeless shelters were not required by law.

OTDA, in collaboration with other state agencies, inspected all emergency shelters in New York State that house people who are homeless at public expense. The rigorous and comprehensive inspections uncovered deficiencies that jeopardize the health, safety and quality of life of residents in 97 percent of the shelters.

In response, the deficiencies discovered were required to be resolved within defined deadlines, emergency shelters were required to develop security plans and report security incidents to the State, and per diem rates for all types of shelters, which varied widely, were reviewed.

Ultimately, this resulted in numerous steps that were taken to strengthen oversight of homeless shelters.



#### 916 Homeless Shelters across New York State were inspected



**97% had deficiencies** that jeopardize the health, safety and quality of life of residents

#### **ENHANCED SHELTER OVERSIGHT**

At Governor Cuomo's direction, OTDA implemented new regulations to enhance the State's ability to oversee and inspect the conditions of homeless shelters and to more closely monitor shelter security measures across the state.

Under the new regulations, OTDA is authorized to:

- Impose immediate measures in cases where there are serious and continuing health and safety violations;
- Review and approve reimbursement rates for all types of shelters;
- Strengthen oversight of security requirements, increasing safety for children, families and adults in homeless shelters.



Additionally, OTDA can now designate a temporary operator for homeless shelters when a current operator has been found to have significant financial or operational issues, or conditions at a shelter that pose a danger to the safety of shelter residents, thanks to legislation signed by Governor Cuomo.

## HOMELESSNESS DURING INCLEMENT WEATHER

In January, Governor Cuomo issued an Executive Order to protect homeless individuals from inclement weather when temperatures are 32 degrees or below. The order required that homeless individuals be directed to shelter during freezing cold weather, for health and safety reasons.

Local departments of social services, police agencies and state agencies were directed to identify individuals believed to be homeless that were unwilling or unable to find shelter necessary to stay safe. Additionally, homeless shelters were required to extend their hours of operation so that those without shelter could remain indoors. OTDA worked closely with local officials to make sure they understood what the Executive Order required and the steps they needed to take in order to comply.



## **COMBATTING HOMELESSNESS**

Governor Cuomo has launched a historic \$10.4 billion Homeless Action Plan to combat homelessness statewide over the next five years, which includes \$2.6 billion for new supportive housing units and \$7.8 billion for continuing commitments in support of existing supportive housing units, shelter beds and other homeless services.



As part of this effort, New York State has:

- Issued a request for proposals for 1,200 units of supportive housing, the first phase of the \$2.6 billion plan to develop 6,000 units of supportive housing over the next five years;
- Provided to the City of New York more than 500 beds in underused state and state-licensed facilities, to help address inadequate shelter housing for the homeless;
- Created an Interagency Council on Homelessness to explore targeted solutions to homelessness and recommend best practices and policies to meet the ongoing needs of communities and individuals;
- Completed inspections of all 916 homeless shelters in the state and took action to improve the conditions in homeless shelters so facilities are safe, clean and well-maintained.

#### INITIATIVES

## **SNAP ELIGIBILITY EXPANSION**

In July, the amount working households could earn and still qualify for the Supplemental Nutrition Assistance Program (SNAP) was increased, helping to deliver up to \$688 million in additional federal SNAP benefits to as many as 750,000 working households in New York annually.

Households with earned income can now make up to 150 percent of the federal poverty level, or \$2,520 a month for a family of three, and be eligible for SNAP. Previously, an applicant's total household income had to be at, or below, 130 percent of the federal poverty level, or \$2,184 a month for a family of three, in order to qualify.





**\*688 million** in additional SNAP benefits was delivered to



**750,000 working households** throughout New York State



Current monthly income limit







## **INCREASING SELF-SUFFICIENCY**

To help families move closer to becoming self-sufficient, Chapter 54 of the Laws of 2016 increased the vehicle resource limit for people applying for, or receiving, Public Assistance. Permitting families to own a more valuable, and likely more reliable, vehicle will better enable family members to find and keep jobs.

Households can now own a vehicle with a fair market value of up to \$10,000 without it affecting their eligibility for assistance, up from \$4,650. In April 2017, that amount will increase to \$11,000 and to \$12,000 the following year. Local departments of social services may also choose to adopt a higher vehicle resource limit at any time as long as it is applied equally to all cases.

### **ENERGY EFFICIENCY SERVICES**

For the first time in several years, households eligible for the Home Energy Assistance Program (HEAP) were able to apply for up to \$400 to get their heating equipment inspected and cleaned prior to the start of this winter. OTDA used \$2 million in HEAP funding to offer the "clean and tune" program.

Households that get their furnace or boiler tuned-up are less likely to face heating emergencies when the colder weather hits. The improved efficiency of the heating equipment can also mean lower energy costs for these households, allowing their HEAP benefits to go further.





## **REDUCING STIGMA**

To help reduce stigma and facilitate access to critical nutritional supports, Governor Cuomo directed that the card used to access Supplemental Nutrition Assistance Program (SNAP) benefits be changed to look more like a credit or debit card.

This was one of several recommendations made by the Governor's Anti-Hunger Task Force that the state is advancing. The state is advancing other recommendations made by the Task Force, such as increasing funding for the state's emergency food providers by \$4.5 million as part of a commitment to \$22.5 million in emergency food funding over the next five years, and continuing funding to increase enrollment in the Child and Adult Care Food Program and a Farm to School initiative that brings fresh, locally-grown produce to schools.



### **HOMELESS HOUSING**

OTDA administers an array of programs to help address homelessness in the state. These programs provide a continuum of services for homeless, at risk and low-income households and are designed to prevent homelessness, provide shelter for the homeless, construct supportive housing for the homeless and offer essential services to stabilize housing situations and increase levels of selfsufficiency.

The Homeless Housing and Assistance Program (HHAP) awarded \$70.4 million for 19 new projects this past year, of which \$10 million was allocated by the Governor's Medicaid Redesign Team housing initiative. This funding is expected to help create more than 800 units of housing for homeless families and individuals in New York State.

The New York State Supportive Housing Program (NYSSHP) provided \$29.16 million in funding to provide essential support services to ensure housing stability to tenants of permanent and transitional housing programs. This funding supported 18,300 units of housing serving families, singles and young adults. The Solutions to End Homelessness Program (STEHP) provides case management and assistance, including eviction prevention services, to households that are experiencing, or are at risk of, homelessness. STEHP provided \$15.8 million in funding last year, which was used to help more than 10,400 individuals access emergency or transitional housing following a housing crisis; transition 4,300 individuals from homelessness to permanent housing through rapid rehousing services; and prevent homelessness for 22,100 individuals experiencing housing instability.

Federal funding through the Housing Opportunities for Persons with AIDS (HOPWA) program is primarily used to provide longterm rental subsidies so that people living with HIV/AIDS and their families can access rental housing in their community. Through 11 contracts, services are provided in 35 counties throughout New York State, with \$2.4 million in funding.





of housing for the homeless

## **CHILD SUPPORT**

The Child Support program plays a vital role in OTDA's commitment to enhancing child wellbeing and currently serves more than 850,000 children in New York State. The program helps families achieve self-sufficiency, reduces child poverty, and encourages parents to be more involved with their children.

Last year, nearly \$1.87 billion in child support was distributed on behalf of over 732,000 families. Nearly three-quarters of all child support collections were withheld from an employee's paycheck, signifying the important role employers play in the success of the program.

OTDA provides custodial parents of all income levels with assistance in obtaining financial support and health insurance coverage for their children. The program helps by locating noncustodial parents, establishing paternity, establishing, modifying and enforcing support orders, and collecting and distributing child support payments.

Child support is an important income source and for families receiving Public Assistance, it provides a step toward self-sufficiency. For families not receiving, or who formerly



Last year, nearly \$1.87 billion was distributed to over 732,000 families



\*during 2015

received, Public Assistance, child support payments are essential to ensuring they maintain self-sufficiency. Ninety-five percent\* of all child support collections are paid directly to families, while 5 percent were retained to offset Public Assistance costs.

New York State received \$31.8 million in federal child support incentive funding, an increase of \$1.25 million from the prior year, as a result of maintaining federal performance levels in areas of paternity establishment, support order establishment, collections on current support, collections on arrears, and cost effectiveness. This funding is shared between the State and local social services districts to reinvest in the program, helping increase efficiency and effectiveness.

Also this past year, OTDA's automated child support system was certified by the federal government, capping a multi-year effort to modernize significant portions of the system and safeguard ongoing federal reimbursement.



## NUTRITION ASSISTANCE

The Supplemental Nutrition Assistance Program (SNAP) continues to be a key part of New York State's efforts to address hunger. For an eligible household consisting of a single parent and two children, SNAP can provide up to approximately \$6,132 a year.

Nearly 3 million people a month received a total of \$5 billion in SNAP benefits during the past year.

Households outside New York City can apply for SNAP online through New York State's myBenefits portal, myBenefits.ny.gov, and New York City households can apply online through the city's ACCESS NYC site, *www.nyc.gov/ accessnyc*.

OTDA also continues to support communitybased organizations that carry out SNAP outreach to underserved communities, as well as groups that provide nutrition education and obesity prevention services, and those that offer employment and training services to SNAP recipients. Additionally, December 31, 2015 marked the expiration of a statewide waiver of federal requirements that limited certain able-bodied adults without dependents to three months of SNAP benefits in any three-year period, unless the individual is working or participating in a program preparing them for work.

Twenty counties and 10 cities received waivers of the work requirement for 2016, but all other areas of the state implemented the work requirements for childless adults capable of working on January 1, 2016.

> Last year, nearly **3 million people** received a total of **\$5 billion** in SNAP benefits

#### HOME HEATING ASSISTANCE

The Home Energy Assistance Program (HEAP) helps eligible households cover the cost of heating their homes during the winter. This federally-funded program also offers an emergency benefit for households facing a heat-related emergency.

Last winter, 1.4 million households received a regular HEAP benefit and more than 100,000 of those households received an emergency HEAP benefit. Anyone living outside of New York City seeking a regular HEAP benefit can apply online at *myBenefits.ny.gov.* 

OTDA also used \$3 million in HEAP funding to provide air conditioners this past summer

to eligible low-income New Yorkers with documented medical conditions that are exacerbated by extreme heat. To qualify, applicants had to meet income guidelines and provide written documentation of their medical condition.



**1.4 million households** received a regular HEAP benefit and **more than 100,000 of those** received an emergency HEAP benefit

### **PUBLIC ASSISTANCE**

Public Assistance provides temporary cash assistance to eligible families and individuals. Public Assistance applicants and recipients are assessed to determine what activities are most appropriate to help them obtain employment. Individuals may be exempt from seeking employment based on certain factors outlined in social services law, such as being too ill to work, caring for a child under three months of age or caring for an incapacitated family member.

Individuals who indicate they are unable to work for medical reasons are asked to provide medical documentation or may be referred for a medical examination to determine whether they are able to work, unable to work, or able to work but requiring accommodations due to a disability or limitations in the hours or type of work the individual can perform. Those able to work are required to look for work and/ or participate in activities to prepare them for work, including participating in job search, job readiness instruction, adult education and job skills training or college degree programs.

One of the main objectives of OTDA and local departments of social services is to help workcapable Public Assistance recipients enter the workforce. Employment is the most reliable path out of poverty toward self-sufficiency, and reduces the need to provide publicly-funded support for households.





#### **EMPLOYMENT SERVICES**

Those who are working are encouraged to receive any economic supports they may be eligible for as a way to supplement their income and help meet their needs. In addition to supporting employment services provided by local social services districts, OTDA Jobs Program staff provides direct job placement assistance to help those seeking or receiving Public Assistance to obtain work. Currently, OTDA has 25 staff providing job placement services throughout the State.

From July 2015 to June 2016, a monthly average of approximately 118,000 Public Assistance recipients engaged in work or work-readiness activities.

#### SUMMER YOUTH EMPLOYMENT

More than 18,000 young people from lowincome households gained valuable work experience through New York State's Summer Youth Employment Program. OTDA distributed \$31 million to all 57 counties and New York City to help connect participants to jobs and help them acquire skills they can use in school and beyond.

Funds are used to subsidize the wages paid to eligible youth, to support education and training activities, counseling and employmentrelated services such as transportation to and from work or training. Participants work in entry-level jobs at places such as parks, nursing homes, summer camps, child care organizations, senior citizens centers and community recreation centers, among others.

The OTDA Summer Youth Employment Program is open to young people ages 14 to 20, whose families are recipients of Public Assistance or have family income below 200 percent of the federal poverty level, or \$40,320 for a family of three.

"YOUNG NEW YORKERS NOT ONLY GET A GOOD SUMMER JOB AND A STEADY PAYCHECK THROUGH THIS PROGRAM, THEY LEARN HOW TO TAKE DIRECTION, WORK AS PART OF A TEAM TOWARD A COMMON GOAL AND INTERACT WITH ADULTS."

Samuel D. Roberts,



## STATE SUPPLEMENT PROGRAM

The State Supplement Program provides state-funded financial assistance to aged, blind and disabled individuals and is in addition to the federal monthly benefit paid to most Supplemental Security Income (SSI) recipients.

OTDA began administering the SSI State Supplement Program in October 2014. Previously, OTDA had contracted with the federal Social Security Administration to administer the State Supplement Program on behalf of New York State. OTDA's State Supplement Program now determines eligibility, authorizes monthly benefits to qualified individuals and issues client notices to approximately 686,000 recipients each month.



## **ASSISTING REFUGEES**

OTDA is responsible for the implementation of services to refugees in New York State. The agency administers federally-funded programs to achieve this mission.

Resources are directed to local entities that assist refugees and their families in achieving early economic and social self-sufficiency, and assure proper placement for unaccompanied refugee and entrant minors.

## **HUMAN TRAFFICKING**

OTDA continues to play an important role in assisting victims of human trafficking in New York State. The Response to Human Trafficking Program provides a coordinated communitybased approach and comprehensive case management to address the service needs of confirmed trafficking victims.

Critical services are available through local social services districts, if the victims are eligible, or through six contracted service providers located throughout the state. In the past year, 278 potential victims have been referred to New York State and 256 have been confirmed, all of who may need help with shelter, health problems, mental illness, legal services and other needs.

OTDA also trains government and non-profit workers in the identification and rescue of human trafficking victims. NATIONAL HUMAN TRAFFICKING HOTLINE

# 1-888-373-7888

## **DISABILITY DETERMINATIONS**

OTDA is responsible for making medical determinations on disability claims filed with the U.S. Social Security Administration under the Social Security Disability Insurance (SSDI) and/or Supplemental Security Income (SSI) programs. While there are different financial supports available through these disability programs, the medical eligibility factors considered are the same.

Both programs are administered by Social Security, and individuals who have a disability and meet medical criteria may qualify for benefits under either program. The entire disability program is 100 percent federally funded.

During this past fiscal year, OTDA's Division of Disability Determinations determined nearly 242,686 cases. The division continues to lead the nation in its management of Social Security's Quick Disability Determinations' workload with a processing time of 6.2 days, compared to the national average of 19.0 days.





**6.2** Workload Processing Time (days)

19.0

National Average



## **PROGRAM INTEGRITY**

OTDA takes seriously its responsibility to prevent and detect fraud in New York's economic assistance programs, working extensively with local, state and federal partners to coordinate efforts to uncover, avert and prosecute fraudulent activities.

In order to ensure the accuracy of client eligibility determinations, OTDA collects data on applicants' and recipients' income, prior disqualifications, resources and residence and compares it against existing caseload information. Discrepancies are sent to local social services districts for action.

OTDA also issues program integrity guidance, presents extensive annual training for local social services district fraud investigators and conducts corrective action audits for local social services districts. Additionally, OTDA works cooperatively with the federal and state Inspectors General and local social service investigative units on fraud and trafficking projects.

Among the many programs administered by OTDA to detect and prevent fraud is the Public Assistance Reporting Information System (PARIS) match, used to identify clients receiving Public Assistance or Supplemental Nutrition Assistance Program (SNAP) benefits in multiple states. Multi-agency data matches are run with state and federal partners to verify client eligibility. These matches include processes to determine when previously eligible clients are incarcerated or deceased. Additional programs to assist with detecting and prosecuting fraud include:

- The Front End Detection System (FEDS), which utilizes indicators to identify applications requiring further review prior to approving and issuing benefits;
- Eligibility Verification Review and ad hoc data analysis projects for identifying active cases for investigation;
- The Fraud Referral web page for collecting, processing and distributing citizen fraud and trafficking complaints to local investigators; and
- The State Law Enforcement Bureau, a cooperative SNAP retailer investigative process using OTDA, U.S. Department of Agriculture and local law enforcement resources to detect and prosecute SNAP retailer trafficking.



## **ADMINISTRATIVE HEARINGS**

OTDA is responsible for providing prompt and impartial administrative hearings, and issuing timely and accurate hearing decisions. The office also performs administrative hearings on behalf of other agencies and was required to process nearly 250,000 requests for hearings last year.

OTDA's Office of Administrative Hearings becomes involved when an applicant or recipient believes something is wrong with his or her case and it cannot be resolved directly with the local social services agency. The Office of Administrative Hearings receives letters, phone calls, faxes, and other types of requests for fair hearings. Staff members work with an individual seeking a fair hearing to determine the issues to be addressed at the hearing, which is scheduled as rapidly as possible.

Total Hearings Requested: 250,777 Total Hearings Held 122,307 The Office of Administrative Hearings issues two notices. The first notice advises an individual the request for a fair hearing was received. The second notice provides scheduling information. Other important information is included in these notices including an individual's rights regarding the hearing and access to evidence and policy documents.

An administrative hearing is a chance for applicants for, and recipients of, assistance to tell a Hearing Officer from the Office of Administrative Hearings why a decision made regarding a case by a social services agency is wrong. OTDA provides an impartial fact finder who listens to all parties to the matter, gathers evidence, evaluates credibility, applies the law, and recommends a written decision about the local agency's action. The written decision may order the local agency to amend an individual's case.

Once a decision is issued, the Office of Administrative Hearings works to ensure the local social services agency complies with the decision regardless of whether it is in favor of the applicant or recipient.

## **APPENDIX**

This appendix includes data on Fair Hearings covering the period from October 1, 2015, through September 30, 2016.

The tables include the total number of hearings requested and heard, as well as the number of issues requested and heard, for each local social services district. A hearing may review more than one issue.

Also included are hearing outcomes broken down by social services district and program. These tables reflect the number of issues that were affirmed, reversed, withdrawn by the local district, were correct when made, were settled, or "other" (consisting of cases which the Commissioner could not review because of subject matter jurisdiction or the Statute of Limitations, or because the client withdrew the hearing request).

Additionally, there is a summary of formal requests for reconsideration or rehearing of appeals and a summary of court actions on hearing decisions. In the interest of space, the following acronyms are used in the tables as column headings:

**SNA** - Safety Net Assistance

FA - Family Assistance

**EA** - Emergency Assistance

**SNAP** - Supplemental Nutrition Assistance Program

MA - Medical Assistance

SERV - Services

HEAP - Home Energy Assistance Program

ADH - Administrative Disqualification Hearing

FHP - Family Health Plus

**SSP** - State Supplement Program

**EPIC** - Elderly Pharmaceutical Insurance Coverage

**Fair Hearings** Table 1 - Hearings and Issues Requested, by Program, by Social Services District

Social Services	Total					Issu	ues Reques	ted				
District	Hearings Requested	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	250,777	65,523	136,825	10,299	75,401	54,013	3,843	1,394	1,743	397	5,010	0
New York City	199,082	52,582	112,393	7,997	60,191	38,689	2,504	777	390	392	5,010	0
Rest of State	51,695	12,941	24,432	2,302	15,210	15,324	1,339	617	1,353	5	0	0
Albany	1,628	455	683	175	513	459	35	35	0	0	0	0
Allegany Broome	65	9	20	0 25	26	23	0	1	0	0 0	0	0
	923	239 28	599 36	35 0	244	205 51	14 2	14 3	0	0	0 0	0
Cattaraugus	117 169	28 44	30 67	6	46 31	51	2	3 1	0 41	0	0	0
Cayuga Chautaugua	424	122	255	11	95	112	4	4	41	0	0	0
Chemung	275	103	100	0	95 89	78	1	4	0	0	0	0
Chenango	77	103	7	0	42	26	2	5	0	0	0	0
Clinton	135	35	, 22	18	39	20 75	1	0	0	0	0	0
Columbia	163	35	47	10	53	93	2	3	2	0	0	0
Cortland	73	28	54	1	15	31	0	0	0	0	0	0
Delaware	67	17	8	0	17	35	2	3	0	0	0	0
Dutchess	1,000	235	326	107	326	371	16	16	57	0	0	0
Erie	3,675	751	1,592	10,	934	1,060	111	71	622	0	0	0
Essex	58	14	1,552	121	24	30	0	3	022	0	0	0
Franklin	85	29	31	3	29	34	1	0	0	0	0	0
Fulton	75	24	24	0	27	28	1	1	0	0	0	0
Genesee	133	23	27	0	53	66	0	3	0	0	0	0
Greene	112	20	21	12	19	64	0	3	0	0	0	0
Hamilton	1	0	0	0	0	1	0	0	0	0	0	0
Herkimer	105	28	26	0	33	52	0	1	0	0	0	0
Jefferson	198	52	103	6	52	66	5	3	0	0	0	0
Lewis	24	6	5	0	7	14	0	2	0	0	0	0
Livingston	66	9	11	3	22	30	3	0	0	0	0	0
Madison	103	19	17	0	38	62	0	2	0	0	0	0
Monroe	12,567	3,640	8,618	366	3,169	1,483	379	76	274	1	0	0
Montgomery	125	12	46	3	37	71	3	1	0	0	0	0
Nassau	5,444	1,344	1,865	207	1,719	2,075	172	56	3	0	0	0
Niagara	1,141	360	713	27	320	254	18	24	0	0	0	0
Oneida	913	310	419	23	320	291	10	9	0	0	0	0
Onondaga	2,364	567	1,042	41	811	661	47	36	123	0	0	0
Ontario	178	61	42	5	54	84	0	1	2	0	0	0
Orange	1,358	249	377	63	594	443	39	28	25	1	0	0
Orleans	93	62	42	2	20	31	0	0	0	0	0	0
Oswego	373	86	134	5	105	120	4	18	37	0	0	0
Otsego	116	51	33	26	38	38	1	2	0	0	0	0
Putnam	203	33	57	21	59	107	1	2	0	1	0	0
Rensselaer	504	54	197	30	218	171	6	9	0		0	0
Rockland	543	56	139	2	153	380	5	5	0	-	0	0
Saratoga	232	30	19	26	73	149	4	7	6	0	0	0
Schenectady	1,398	328	632	85	577	355	11	29	0	0	0	0
Schoharie	43	10	3	0	6	43	0	1	0	0	0	0
Schuyler	37	12	20	8	2	17	1	0	0	0	0	0
Seneca	62 240	17	21	2	19	26	0	3	0	0	0	0
St. Lawrence	340	113	187	0	126	90 74		7	1	0	0	0
Steuben Suffolk	188 7 550	67 1.050	54 2 070	1 229	62 1,987		0 260	2 67	2 140	0 0	0 0	0
Suffork Sullivan	7,550 257	1,959	3,070	229 19		3,017	260 5		140 0	0	0	0
	257 56	67 9	56 10	19	95 22	120 27	5	1	0	0	0	0
Tioga Tompkins	56 145	9 47	10 41	0 6	22 39	27 52	4 5	2 3	0	0	0	0
i ompkins Ulster	145 418	47 98	41 141	6 45	39 85	52 203	5	3 10	0	-	0	0
Warren	418 107	98 24	141	45 44	85 17	203 49	D 1	10	0	0	0	0
Warren Washington	107	24 27	25	44 43	17 22	49 58	1	2	0	0	0	0
Washington Wayne	119	27	25 37	43 0	22 51	58 63	2	1	0	0	0	0
Westchester	4,862	22 865	37 2,256	0 446	1,613	63 1,597	2 155	2 29	0 18	2	0	0
Wyoming	4,002	005	2,250		1,013	1,597	155	29	10	2	0	0
Yates	30 42	15	0 11	1 4	13	20	0	1	0	0	0	0
rules	72	13	11	4	10	22	0	T	0	0	U	0

 Fair Hearings

 Table 2 - Hearings Held and Issues Heard, by Program, by Social Services District

Social Services	Total					I	ssues Heard	đ				
District	Hearings Held	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	122,307	36,486	72,976	5,942	35,837	17,768	1,555	195	1,341	108	1,295	0
New York City	108,552	32,824	66,030	4,942	32,583	14,184	1,176	92	431	107	1,295	0
Rest of State	13,755	3,662	6,946	1,000	3,254	3,584	379	103	910	1	0	0
Albany	640	218	319	94	173	131	11	11	0	0	0	0
Allegany	7	2	1	0	2	2	0	0	0	0	0	0
Broome	244	58	174	20	49	43	4	3	0	0	0	0
Cattaraugus	25	3	9	0	10	13	0	0	0	0	0	0
Cayuga	48	11	15	2	2	15	1	0	22	0	0	0
Chautauqua	63	17	40	2	12	10	0	0	0	0	0	0
Chemung	37	21	13	0	8	7	0	0	0	0	0	0
Chenango	26	13	1	0	15	6	2	2	0	0	0	0
Clinton	31	5	5	4	11	21	0	0	0	0	0	0
Columbia	48	13	8	5	18	21	0	1	2	0	0	0
Cortland	6	0	1	0	5	2	0	0	0	0	0	0
Delaware	15	2	2	0	4	10	2	0	0	0	0	0
Dutchess	377	99	123	66	123	105	6	5	49	0	0	0
Erie	861	126	269	41	174	239	25	5	462	0	0	0
Essex	12	8	5	8	5	4	0	0	0	0	0	0
Franklin	16	6	4	2	0	13	0	0	0	0	0	0
Fulton	13	5	3	0	5	6	0	0	0	0	0	0
Genesee	29	6	3	0	6	20	0	1	0	0	0	0
Greene	20	2	7	6	3	9	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0	0
Herkimer	26	7	8	0	9	13	0	0	0	0	0	0
Jefferson	48	22	16	1	13	14	1	2	0	0	0	0
Lewis	12	3	3	0	4	6	0	1	0	0	0	0
Livingston	7	4	0	0	1	4	0	0	0	0	0	0
Madison	23	5	4	0	- 9	19	1	0	0	0	0	0
Monroe	3,568	1,094	2,792	146	452	268	125	11	133	0	0	0
Montgomery	22	6	20	2	3	2	2	0	0	0	0	0
Nassau	1,642	468	600	78	460	572	49	10	3	0	0	0
Niagara	237	92	143	10	46	23	3	3	0	0	0	0
Oneida	300	107	167	13	100	86	2	2	0	0	0	0
Onondaga	758	150	251	18	287	219	20	9	95	0	0	0
Ontario	23	7	2	0	4	15	0	0	0	0	0	0
Orange	203	48	85	19	45	73	7	2	14	0	0	0
Orleans	11	9	10	2	4	0	0	0	0	0	0	0
Oswego	67	12	16	2	13	20	0	3	24	0	0	0
Otsego	23	3	4	9	6	20	0	0	0	0	0	0
Putnam	61	10	16	18	17	25	1	1	0	0	0	0
Rensselaer	107	10	52	10	42	32	2	3	0	0	0	0
Rockland	165	27	39	2	53	105	2	1	0	0	0	0
Saratoga	60	16	5	12	10	42	ے 1	1	8	0	0	0
Schenectady	497	150	307	53	179	87	5	8	0	0	0	0
Schoharie	13	150	1	0	3	17	0	0	0	0	0	0
Schuyler	13	1	0	0⊿	0	4	0	0	0	0	0	0
Seneca	6	1	2	1	1	- <del>1</del> ว	0	1	0	0	0	0
Selleca St. Lawrence	98	0 46	2 60	1	1 37	2 15	0	1	0	0	0	0
Steuben	98 26	46 10	10	0	13	15	0	1	0	0	0	0
Suffolk	26 1,637	387	10 673	0 80	329	9 706	57	3	0 86	0	0	0
Suffork Sullivan			673	80 5	329 14		57	3	86 0	0	0	0
	37 7	16		5		11	2	0	0	0	0	
Tioga Tompking	7 20	0	0	0	1	7	-		-	-	-	0
Tompkins	20 87	5	7	3	3	8 40	0	1	0	0	0	0
Ulster		24	32	18	8	-	5	5	0	0	0	0
Warren	32	2	3	23	6	12	1	0	0	0	0	0
Washington	23	2	5	19	6	7	0	0	0	0	0	0
Wayne	17	5	2	0	7	17	0	0	0	0	0	0
Westchester	1,354	280	605	196	441	410	42	7	12	1	0	0
Wyoming	3	1	0	0	1	4	0	0	0	0	0	0
Yates	10	6	0	2	2	4	0	0	0	0	0	0

**Fair Hearings** Table 3 - Decisions Affirmed, by Program, by Social Services District

Social Services	Affirmances											
District	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC	
New York State	2,583	4,229	2,427	3,777	4,961	393	129	1,141	19	876	0	
New York City	1,148	1,875	2,059	2,211	3,355	247	70	350	17	876	0	
Rest of State	1,435	2,354	368	1,566	1,606	146	59	791	2	0	0	
Albany	91	90	39	106	65	3	7	0	0	0	0	
Allegany	2	1	0	2	2	0	0	0	0	0	0	
Broome Cattaraugus	36 2	118 4	13 0	39 7	32 8	3 0	3 0	0 0	0 0	0 0	0	
Cayuga	2	10	1	1	8 9	1	0	15	0	0	0	
Chautauqua	5	10	1	3	9	0	0	15	0	0	0	
Chemung	14	7	0	4	2	0	0	0	0	0	0	
Chenango	8	1	ů 0	9	3	0	2	0	0	0	0	
Clinton	4	3	2	9	10	0	0	0	0	0	0	
Columbia	9	4	1	10	19	1	1	2	1	0	0	
Cortland	0	1	0	4	1	0	0	0	0	0	0	
Delaware	0	2	0	4	8	0	0	0	0	0	0	
Dutchess	51	63	33	72	73	2	2	49	0	0	0	
Erie	75	133	12	129	151	8	4	391	0	0	0	
Essex	7	2	5	3	0	0	0	0	0	0	0	
Franklin	6	3	2	1	6	0	0	0	0	0	0	
Fulton	1	3	0	4	5	0	0	0	0	0	0	
Genesee	5	2	0	5	15	0	1	0	0	0	0	
Greene Hamilton	0	4 0	3 0	1 0	4 0	0 0	0 0	0 0	0 0	0 0	0 0	
Herkimer	3	6	0	7	8	0	0	0	0	0	0	
Jefferson	18	12	0	9	8 7	1	2	0	0	0	0	
Lewis	10	2	0	4	, 1	0	1	0	0	0	0	
Livingston	2	0	0	0	2	0	0	0	0	0	0	
Madison	- 3	4	0	1	9	0	0	0	0	0	0	
Monroe	287	647	29	150	119	47	4	122	0	0	0	
Montgomery	2	8	1	2	1	0	0	0	0	0	0	
Nassau	182	218	28	276	173	25	3	3	0	0	0	
Niagara	49	69	4	30	17	0	3	0	0	0	0	
Oneida	37	68	5	51	38	1	2	0	0	0	0	
Onondaga	74	125	12	157	109	8	5	81	0	0	0	
Ontario	3	2	0	3	6	0	0	0	0	0	0	
Orange	13	32	7 0	26 3	37 0	0 0	0	10 0	0	0 0	0	
Orleans	3	2 9	-	-	0 12	0	0	23	0	0	0	
Oswego Otsego	2	1	0 7	9 5	5	0	0	23	0	0	0	
Putnam	5	3	, 7	1	9	1	1	0	0	0	0	
Rensselaer	14	34	5	23	15	1	2	0	0	0	0	
Rockland	11	14	0	31	48	0	0	0	0	0	0	
Saratoga	11	3	6	6	26	1	0	6	0	0	0	
Schenectady	49	73	25	41	45	2	5	0	0	0	0	
Schoharie	0	0	0	1	14	0	0	0	0	0	0	
Schuyler	1	0	0	0	2	0	0	0	0	0	0	
Seneca	2	1	0	0	2	0	1	0	0	0	0	
St. Lawrence	28	41	0	27	8	1	1	0	0	0	0	
Steuben Suffolk	4 214	5 349	0 29	5 166	5 285	0 23	0 1	0 78	0 0	0	0	
Suffork Sullivan	214	349 1	29	166	285	23	1 0	78 0	0	0	0	
Tioga	0	0	3 0	5	9	2	0	0	0	0	0	
Tompkins	0	5	0	3	5	0	1	0	0	0	0	
Ulster	12	11	5	4	22	4	3	0	0	0	0	
Warren	2	2	12	4	11	0	0	0	0	0	0	
Washington	0	2	11	3	5	0	0	0	0	0	0	
Wayne	3	1	0	4	3	0	0	0	0	0	0	
Westchester	71	138	60	92	121	11	3	11	1	0	0	
Wyoming	0	0	0	1	0	0	0	0	0	0	0	
Yates	2	0	0	2	0	0	0	0	0	0	0	

**Fair Hearings** Table 4 - Decisions Reversed, by Program, by Social Services District

Coniol Comisso						Reversals					
Social Services District	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	4,994	11,360	1,462	20,591	6,216	395	27	89	52	132	0
New York City	4,625	10,733	1,243	20,313	5,714	340	16	52	52	132	0
Rest of State	369	627	219	278	502	55	11	37	0	0	0
Albany	29	43	16	15	28	5	1	0	0	0	0
Allegany	0	0	0	0	0	0	0	0	0	0	0
Broome	4	9	4	2	8	1	0	0	0	0	0
Cattaraugus	0	0	0	1	2	0	0	0	0	0	0
Cayuga	2	3	0	0	0	0	0	2	0	0	0
Chautauqua	1	4	0	0	1	0	0	0	0	0	0
Chemung	0	1	0	1	0	0	0	0	0	0	0
Chenango	0	0	0	0	1	2	0	0	0	0	0
Clinton	1	0	2	1	5	0	0	0	0	0	0
Columbia	1	/	2	3	7	0	0	0	0	0	0
Cortland	0	0 0	0	0 0	1 0	0 0	0 0	0 0	0 0	0 0	0
Delaware	1	31	0	-	-	-	-	-	-	-	-
Dutchess Erie	19 23	58	18 21	21 18	18 32	1 7	2 0	6 4	0 0	0 0	0
		58 3				/ 0	0	4 0	0	0	
Essex Franklin	0 1	3	2 0	1 0	1 5	0	0	0	0	0	0
	_	0	-	0		0	0	-	0	0	0
Fulton	4	1	0 0	0	2 4	0	0	0 0	0	0	0
Genesee	2 0	1				-	0		0	-	-
Greene Hamilton	0	0	1 0	1 0	1 0	0 0	0	0 0	0	0 0	0
	-	0	0	0	0	0	0	0	0	0	0
Herkimer Jefferson	1 4	2	-	0	0 2	0	0	0	0	0	0
Lewis	4	2 1	1 0	0	2	0	0	0	0	0	0
Livingston	0	0	0	0	2	0	0	0	0	0	0
Madison	1	0	0	1	9	1	0	0	0	0	0
Monroe	67	108	29	18	9 17	5	0	4	0	0	0
Montgomery	2	100	29	10	4	2	0	ч 0	0	0	0
Nassau	38	62	15	37	40	4	0	0	0	0	0
Niagara	8	20	6	3	0	2	0	0	0	0	0
Oneida	11	20	2	11	15	1	0	0	0	0	0
Onondaga	11	18	4	14	32	3	0	7	0	0	0
Ontario	1	0	0	0	4	0	0	0	0	0	0
Orange	10	10	8	11	11	4	2	0	0	0	0
Orleans	0	0	0	0	0	0	0	0	0	0	0
Oswego	2	1	0	3	1	0	2	7	0	0	0
Otsego	3	2	1	2	2	0	0	0	0	0	0
Putnam	0	0	0	0	3	0	0	0	0	0	0
Rensselaer	6	16	2	7	12	0	0	0	0	0	0
Rockland	3	3	1	8	17	0	0	0	0	0	0
Saratoga	2	0	3	3	8	0	2	0	0	0	0
Schenectady	15	11	7	10	10	1	0	0	0	0	0
Schoharie	2	1	0	1	1	0	0	0	0	0	0
Schuyler	0	0	2	0	1	0	0	0	0	0	0
Seneca	0	0	1	1	0	0	0	0	0	0	0
St. Lawrence	13	12	0	6	2	1	0	0	0	0	0
Steuben	0	0	0	1	1	0	0	0	0	0	0
Suffolk	13	31	10	10	77	2	0	4	0	0	0
Sullivan	2	0	1	2	2	0	0	0	0	0	0
Tioga	0	0	0	0	0	0	0	0	0	0	0
Tompkins	2	0	3	0	5	0	0	0	0	0	0
Ulster	7	16	5	2	13	1	1	0	0	0	0
Warren	0	1	2	2	1	0	0	0	0	0	0
Washington	1	2	8	0	3	0	0	0	0	0	0
Wayne	0	2	0	2	12	0	0	0	0	0	0
Westchester	55	115	41	58	75	12	1	3	0	0	0
Wyoming	0	0	0	0	0	0	0	0	0	0	0
Yates	1	1	1	0	3	0	0	0	0	0	0

 Fair Hearings

 Table 5 - Decisions Withdrawn by Agency, by Program by Social Services District

New York State         4,810         9,404         1,454         5,926           New York City         3,551         6,795         1,142         4,803	IA         SERV           4,681         607           3,627         509           1,054         98           24         1           0         0           4         0	HEAP 24 22 22 2	<b>ADH</b> 169 90 79	<b>FHP</b> 6 6	<b>SSP</b>	<b>EPIC</b>
New York City3,5516,7951,1424,803Rest of State1,2592,6093121,123Albany761452645Allegany0000Broome92014Cattaraugus0401Cayuga1010	3,627 509 1,054 98 24 1 0 0	2 22	90			0
Rest of State1,2592,6093121,123Albany761452645Allegany0000Broome92014Cattaraugus0401Cayuga1010	1,054 98 24 1 0 0	22		6		•
Albany         76         145         26         45           Allegany         0         0         0         0           Broome         9         20         1         4           Cattaraugus         0         4         0         1           Cayuga         1         0         1         0	24 1 0 0		79		159	0
Allegany         0         0         0         0           Broome         9         20         1         4           Cattaraugus         0         4         0         1           Cayuga         1         0         1         0	0 0	2		0	0	0
Broome         9         20         1         4           Cattaraugus         0         4         0         1           Cayuga         1         0         1         0			0	0	0	0
Cattaraugus         0         4         0         1           Cayuga         1         0         1         0	4 0	0	0	0	0	0
Cayuga 1 0 1 0	-	0	0	0	0	0
	2 0	0	0	0	0	0
(hautaugua 6 01 1 0	2 0	0	0	0	0	0
	0 0	0	0	0	0	0
Chemung 7 6 0 3	4 0	0	0	0	0	0
Chenango 4 0 0 4	0 0	0	0	0	0	0
Clinton 0 0 0 0	0 0	0	0	0	0	0
Columbia         4         2         1         2           Cortland         0         0         0         0         0	2 0	0	0	0	0	0
	0 0 1 2	0	0 0	0 0	0 0	0
		0	0	0	0	0
	4 2 12 1	1	0 75	0	0	0
	0 0	0	/ 5 0	0	0	0
Essex 0 0 0 1 Franklin 0 1 0 0	1 0	0	0	0	0	0
Fulton 0 0 0 0	0 0	0	0	0	0	0
Genesee 1 0 0 1	1 0	0	0	0	0	0
Greene 2 0 1 1	0 0	0	0	0	0	0
Hamilton 0 0 0 0	0 0	0	0	0	0	0
Herkimer 4 2 0 1	5 0	0	0	0	0	0
Jefferson 0 1 0 1	1 0	0 0	0	0	0	0
Lewis 0 0 0 0	0 0	0	0 0	0 0	0	0
Livingston 1 0 0 0	0 0	0	0	0	0	0
Madison 0 0 0 7	1 0	0	0	0	0	0
Monroe 432 1,130 75 237	88 21	5	4	0	0	0
Montgomery 1 0 0 0	0 0	0	0	0	0	0
Nassau 202 267 30 100	340 17	7	0	0	0	0
Niagara 25 46 0 12	5 1	0	0	0	0	0
Oneida 42 67 4 31	11 1	0	0	0	0	0
Onondaga 56 108 0 88	44 8	2	0	0	0	0
Ontario 2 0 0 1	5 0	0	0	0	0	0
Orange 18 34 4 13	12 1	0	0	0	0	0
Orleans 4 8 2 1	0 0	0	0	0	0	0
Oswego 6 0 0 0	0 0	0	0	0	0	0
Otsego 0 0 0 0	1 0	0	0	0	0	0
Putnam 0 10 6 11	12 0	0	0	0	0	0
Rensselaer 2 3 4 0	0 0	0	0	0	0	0
Rockland 0 20 0 9	19 0	0	0	0	0	0
Saratoga 0 0 0 0	0 0	0	0	0	0	0
Schenectady 85 184 14 100	12 0	3	0	0	0	0
Schoharie 0 0 0 1	0 0	0	0	0	0	0
Schuyler 0 0 2 0	1 0	0	0	0 0	0	0
Seneca         0         1         0         0           St. Lawrence         0         0         0         0         0	0 0 1 0	0	0 0	0	0	0
St. Lawrence 0 0 0 0 0 Steuben 4 3 0 4	-	0	0	0	0	0
Steuben 4 3 0 4 Suffolk 120 221 38 140	5 0 269 29	0	0	0	0	0
Sullivan 6 1 1 7	269 29 1 0	0	0	0	0	0
Tioga 0 0 0 0	1 0	0	0	0	0	0
Tompkins         2         0         0         0         0	2 0	0	0	0	0	0
Ulster 5 3 0 1	1 0	0	0	0	0	0
Warren         0         0         1	0 0	0	0	0	0	0
Walken         0         0         4         2           Washington         0         0         1         0	0 0	0	0	0	0	0
Wayne 0 0 0 0	0 0	0	0	0	0	0
Westchester 108 251 84 261	155 14	2	0	0	0	0
Westchester         100         201         64         201           Wyoming         0         0         0         0         0	4 0	0	0	0	0	0
Yates 3 0 1 0	1 0	0	0	0	0	0

# Fair Hearings Table 6 - Decisions Correct When Made, by Program by Social Services District

Detrict         SNA         FA         EA         SNA         MA         SEP         HEAP         A.DH         PHP         SSP         PFIC           New York CID         137         444         25         121         160         125         161         15         0         0         6         139           Rest of State         249         350         225         114         166         15         0	Social Services					Corr	ect When M	lade				
New York City         187         444         25         219         870         12         1         0         6         13           Albary         6         13         3         8         6         1         0         0         0           Albary         6         13         3         8         6         1         0         0         0           Broame         3         14         0         2         0		SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
Rest of State         249         350         25         114         166         16         5         0         0           Albany         6         0         0         0         0         0         0         0           Allegary         0         0         0         0         0         0         0         0         0           Cattaraugus         0         1         0 </td <td></td> <td></td> <td>794</td> <td></td> <td></td> <td></td> <td></td> <td>6</td> <td>0</td> <td>6</td> <td></td> <td>0</td>			794					6	0	6		0
Albary         6         13         3         8         6         1         0         0         0           Broame         3         14         0         2         2         0         0         0           Caturaugo         0         1         0         0         2         0         0         0         0           Caturaugo         0         0         0         0         0         0         0         0         0           Caturaugo         0								1		6	19	0
Allegany         0         0         0         0         0         0         0         0           Cattarayas         0         1         0         0         2         0         0         0         0           Cattarayas         0         0         0         0         0         0         0         0         0           Chautaqua         2         0		249		25	114	166	16	5		0	0	0
Broome         3         14         0         2         2         0         0         0         0           Caturauguo         0								Ũ		-	0	0
Cattarayab         0         1         0			-					Ű	-	-	0	0
Cayuag         0 <td></td> <td></td> <td></td> <td>-</td> <td></td> <td></td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>0</td>				-			-	-	-	-	-	0
Chadraqua         2         0         0         0         0         0         0         0         0         0           Chenungo         1         0	-	_					-	-		-	-	0
Chemango         0         1         0         0         0         0         0         0         0         0           Clinton         0         0         0         0         0         0         0         0         0         0           Columbia         0         0         1         0		_	-				-	-		-	-	0
Cheanono         1         0         0         0         0         0         0         0         0         0           Columbia         0         0         1         0         1         0			0	-	-		-	-	-	-	-	0
Cinton         0         0         0         1         0         1         0         0         0         0         0           Columbia         0         <		0	1	-	-	-	-	Ũ	-	-	Ũ	0
Columbia         0         0         1         0         0         0         0         0           Corthand         0		1	-	-	-	-	-	-		-	-	0
Cortland         0<		_	-	-				-		-	-	0
Delaware         1         0         0         0         0         0         0         0         0         0           Erie         26         31         0         7         22         4         0         0         0         0           Ersex         0		-	-		-		-	Ű		-	-	0
Dutchess         14         7         0         10         1         0         0         0           Erie         26         31         0         7         22         4         0         0         0           Essex         0		-	-		-	-	-	-	-	-	-	0
Erie         26         31         0         7         22         4         0         0         0         0           Franklin         0        <			-	-	-	-	-	0	-	-	-	0
Essex         0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td>1</td> <td></td> <td>-</td> <td>-</td> <td>0</td>							-	1		-	-	0
Frankin         0 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td></td> <td>-</td> <td>-</td> <td>0</td>								-		-	-	0
Fulton         0 <td></td> <td></td> <td></td> <td></td> <td>-</td> <td></td> <td></td> <td>-</td> <td></td> <td>-</td> <td>-</td> <td>0</td>					-			-		-	-	0
Genesee         0         0         0         1         0         0         0         0         0           Greene         0         2         1         0         0         0         0         0         0         0           Hamilton         0         0         0         0         0         0         0         0         0         0           Jefferson         0         0         0         0         0         0         0         0         0         0         0           Livingston         0         0         0         0         0         0         0         0         0         0         0         0           Madison         0         0         0         0         0         0         0         0         0         0         0           Nagara         8         10         0         2         1         0         0         0         0         0         0         0           Ondraja         11         11         0         0         0         0         0         0         0           Ondrans         2         0         0 <td></td> <td>_</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>Ű</td> <td>-</td> <td>-</td> <td>0</td> <td>0</td>		_	-	-	-	-	-	Ű	-	-	0	0
Greene         0         2         1         0         0         0         0         0         0         0         0         0           Hamilton         0         0         0         0         0         0         0         0         0         0         0         0           Lewis         1         0         0         0         0         0         0         0         0         0         0         0           Livingston         0 </td <td></td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td></td> <td>-</td> <td>•</td> <td>0</td>		-	-	-	-	-	-	-		-	•	0
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Herkimer         0<		-			-	-	-	-		-	-	0
Jefferson         0         0         0         1         1         0         0         0         0         0           Lewis         1         0         <		-			-	-	-	-	-	-	-	0
Lewis         1         0         0         0         0         0         0         0         0         0           Livingston         0         0         0         1         0         0         0         0         0         0           Madison         64         111         5         6         3         7         1         0         0         0           Montgomery         1         2         0         0         0         0         0         0         0         0           Nassau         35         30         0         27         4         3         0         0         0         0           Nagara         8         10         0         2         4         0<		-	-	-	-	-	-	-	-	-	•	0
Livingston         0		0	-	-	-		-	-		-	-	0
Madison         0         0         0         0         0         0         0         0         0           Montgomery         1         2         0		1	-	-	-		-	-		-	-	0
Monroe         64         111         5         6         3         7         1         0         0         0           Motgomery         1         2         0		-	-	-	-		-	Ű		-	-	0
Montgomery         1         2         0         0         0         0         0         0         0           Nassau         35         30         0         27         4         3         0         0         0         0           Nasgara         8         10         0         2         1         0 <td></td> <td>-</td> <td>-</td> <td></td> <td>-</td> <td>-</td> <td>-</td> <td>0</td> <td>-</td> <td>-</td> <td>0</td> <td>0</td>		-	-		-	-	-	0	-	-	0	0
Nassau         35         30         0         27         4         3         0         0         0           Niagara         8         10         0         2         1         0         0         0         0           Oneida         6         13         0         2         4         0         0         0         0           Ondraga         11         111         0         10         9         0         1         0         <					-			1		-	•	0
Niagara81002100000Oneida613024000000Onondaga111101090100 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>Ű</td><td></td><td>-</td><td>-</td><td>0</td></td<>								Ű		-	-	0
Oneida         6         13         0         2         4         0         0         0         0           Onondaga         11         11         0         10         9         0         1         0         0         0           Ontario         0								-		-	-	0
Onondaga         11         11         0         10         9         0         1         0         0         0           Ortario         0				-			-	Ű	-	-	-	0
Ontario         0 </td <td></td> <td></td> <td></td> <td>-</td> <td></td> <td></td> <td>-</td> <td>0</td> <td>-</td> <td>-</td> <td>•</td> <td>0</td>				-			-	0	-	-	•	0
Orange         3         2         0         0         1         0         0         0         0           Orleans         2         0 <t< td=""><td>-</td><td></td><td></td><td>-</td><td></td><td></td><td>-</td><td>1</td><td></td><td>-</td><td>-</td><td>0</td></t<>	-			-			-	1		-	-	0
Orleans         2         0 </td <td></td> <td></td> <td>-</td> <td></td> <td>-</td> <td>-</td> <td>-</td> <td>Ű</td> <td></td> <td>-</td> <td>-</td> <td>0</td>			-		-	-	-	Ű		-	-	0
Oswego         4         3         1         1         2         0         0         0         0           Otsego         0         0         1         0 <th< td=""><td>-</td><td></td><td></td><td>-</td><td>-</td><td>-</td><td>-</td><td>Ŭ</td><td>-</td><td>-</td><td>0</td><td>0</td></th<>	-			-	-	-	-	Ŭ	-	-	0	0
Otsego         0         0         1         0 <td></td> <td>2</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td></td> <td></td> <td>-</td> <td></td> <td>0</td> <td>0</td>		2	0	0	0	0			-		0	0
Putnam         1         1         0         1         1         0         0         0         0         0           Rensselaer         0         2         2         1         2         0		4	3	1	1	2	-	-		•	0	0
Rensselaer         0         2         2         1         2         0         0         0         0         0           Rockland         3         1         0         3         11         0			-					-		-	-	0
Rockland         3         1         0         3         11         0         0         0         0         0           Saratoga         1         1         1         1         2         0			1					-		-	0	0
Saratoga       1       1       1       2       0       0       0       0       0         Schenectady       6       9       0       6       7       0       0       0       0       0         Schoharie       0       0       0       0       0       0       0       0       0       0         Schoharie       0 <td></td> <td>0</td> <td>2</td> <td></td> <td>-</td> <td></td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>0</td> <td>0</td>		0	2		-		-	-	-	-	0	0
Schenectady         6         9         0         6         7         0         0         0         0         0           Schoharie         0		1	1				-	-	-	•	0	0
Schoharie         0		1	-		-			-		-	Ũ	0
Schuyler         0<			-					-		-	0	0
Seneca         0 <td></td> <td>_</td> <td>-</td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td></td> <td>-</td> <td>0</td> <td>0</td>		_	-					-		-	0	0
St. Lawrence       9       16       0       4       0       0       0       0       0       0         Steuben       3       0       0       1       1       0       0       0       0       0         Suffolk       17       25       2       6       48       1       2       0       0       0         Sullivan       0       1       0       0       0       0       0       0       0       0         Sullivan       0       1       0		_	-		-			-		-	0	0
Steuben         3         0         0         1         1         0 </td <td></td> <td></td> <td>-</td> <td></td> <td>-</td> <td>-</td> <td></td> <td>-</td> <td>-</td> <td>-</td> <td>0</td> <td>0</td>			-		-	-		-	-	-	0	0
Suffolk         17         25         2         6         48         1         2         0         0         0           Sullivan         0         1         0								-		-	0	0
Sullivan         0         1         0<								-		-	0	0
Tioga         0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td>0</td> <td>0</td>										-	0	0
Tompkins         0         1         0<					-			-		-	0	0
Ulster       2       2       3       1       3       0       0       0       0       0         Warren       0       0       2       0       2       0       0       0       0       0         Washington       0       0       0       0       1       0       0       0       0       0         Wayne       1       1       0       0       0       0       0       0       0         Westchester       17       39       3       13       24       0       0       0       0		_	-		-			-		-	0	0
Warren         0         0         2         0         2         0         0         0         0         0           Washington         0         0         0         0         1         0		_	-					-		-	0	0
Washington         0         0         0         0         1         0         0         0         0           Wayne         1         1         0								-		-	0	0
Wayne         1         1         0 <td></td> <td>-</td> <td>-</td> <td></td> <td>-</td> <td></td> <td></td> <td>-</td> <td></td> <td>-</td> <td>0</td> <td>0</td>		-	-		-			-		-	0	0
Westchester 17 39 3 13 24 0 0 0 0 0		-	-		-		-	-	-	-	0	0
		_	-		-			-		-	v	0
								-		-	v	0
Yates         0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td>-</td> <td>0</td>										-	-	0

 Fair Hearings

 Table 7 - Decisions Where Outcome was Other, by Program by Social Services District

Social Services						Other					
Social Services District	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	2,456	5,185	517	2,658	967	115	11	8	39	117	0
New York City Rest of State	2,183 273	4,724 461	447 70	2,545 113	721 246	84 31	3 8	7 1	39 0	117 0	0 0
Albany	14	29	10	6	240	1	8 1	0	0	0	0
Allegany	0	0	0	0	0	0	0	0	0	0	0
Broome	7	23	2	1	1	0	0	0	0	0	0
Cattaraugus	1	0	0	1	2	0	0	0	0	0	0
Cayuga	1	0	0	0	3	0	0	0	0	0	0
Chautauqua	2	2	0	0	1	0	0	0	0	0	0
Chemung	0	0	0	0	1	0	0	0	0	0	0
Chenango	0	0	0	2	2	0	0	0	0	0	0
Clinton Columbia	0 0	2 1	0 0	1	1	0 0	0 0	0 0	0 0	0 0	0 0
Cortland	0	0	0	1	1 0	0	0	0	0	0	0
Delaware	0	0	0	0	0	0	0	0	0	0	0
Dutchess	10	6	5	11	13	1	0	0	0	0	0
Erie	10	29	5		16	5	0	1	0	0	0
Essex	1	0	1	0	3	0	0	0	0	0	0
Franklin	0	0	0	2	0	0	0	0	0	0	0
Fulton	0	0	0	1	0	0	0	0	0	0	0
Genesee	0	0	0	0	1	0	0	0	0	0	0
Greene	0	1	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer Jefferson	1	0 2	0 0	1 2	0 2	0 0	0 0	0 0	0 0	0 0	0 0
Lewis	5	2	0	2	2	0	0	0	0	0	0
Livingston	1	0	0	0	1	0	0	0	0	0	0
Madison	- 1	0	0	0	0	0	0	0	0	0	0
Monroe	78	155	6	12	19	9	0	0	0	0	0
Montgomery	1	4	1	0	0	0	0	0	0	0	0
Nassau	16	21	4	9	11	0	0	0	0	0	0
Niagara	4	9	0	0	2	0	0	0	0	0	0
Oneida	13	8	2	6	10	0	0	0	0	0	0
Onondaga Ontario	23 1	14 0	2 0	10 0	20 0	1	3 0	0 0	0 0	0 0	0 0
Orange	6	7	0	0	8	1	0	0	0	0	0
Orleans	0	0	0	0	0	0	0	0	0	0	0
Oswego	0	0	1	0	0	0	0	0	0	0	0
Otsego	0	1	0	0	1	0	0	0	0	0	0
Putnam	4	2	5	4	0	0	0	0	0	0	0
Rensselaer	4	3	2	2	8	2	1	0	0	0	0
Rockland	8	3	1	4	10	0	1	0	0	0	0
Saratoga	3	1	2	0	3	0	0	0	0	0	0
Schenectady	/	20	7	16	15	2	0	0	0	0	0
Schoharie Schuyler	1	0 0	0 0	0	1 0	0 0	0 0	0 0	0 0	0 0	0 0
Seneca	0	0	0	0	0	0	0	0	0	0	0
St. Lawrence	1	5	0	2	1	0	0	0	0	0	0
Steuben	1	2	0	1	1	0	0	0	0	0	0
Suffolk	24	46	1	1	33	2	0	0	0	0	0
Sullivan	1	1	0	0	2	0	0	0	0	0	0
Tioga	0	0	0	0	0	0	0	0	0	0	0
Tompkins	1	1	0	0	0	0	0	0	0	0	0
Ulster	2	1	5	1	4	0	1	0	0	0	0
Warren	0	4	0	0	0	2	0	0	0	0	0
Washington	1	1	0	0	1	0	0	0	0	0	0
Wayne	1	0	0	1	2	0	0	0	0	0	0
Westchester	19 0	57 0	8 0	11 0	38	5 0	1 0	0 0	0 0	0 0	0 0
Wyoming Yates				-	0					-	-
Yates	0	0	0	0	0	0	0	0	0	0	0

# Fair Hearings Table 8 - Decisions Where Outcome was Settled, by Program by Social Services District

					Ag	ency Settle	ed				
Social Services District	SNA	FA	EA	SNAP	MA	SERV	HEAP	ADH	FHP	SSP	EPIC
New York State	21,460	42,508	2	3,396	28	36	1	0	0	0	0
New York City	21,277	41,861	2	3,365	10	0	1	0	0	0	0
Rest of State	183	647	0	31	18	36	0	0	0	0	0
Albany	0	0	0	0	0	0	0	0	0	0	0
Allegany	0	0	0	0	0	0	0	0	0	0	0
Broome	0	0	0	0	0	0	0	0	0	0	0
Cattaraugus	0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
Cayuga Chautauqua	0	0	0	0	0	0	0	0	0	0	0
Chemung	0	0	0	0	0	0	0	0	0	0	0
Chenango	0	0	0	0	0	0	0	0	0	0	0
Clinton	0	0	0	0	0	0	0	0	0	0	0
Columbia	0	0	0	0	0	0	0	0	0	0	0
Cortland	0	0	0	0	0	0	0	0	0	0	0
Delaware	0	0	0	0	0	0	0	0	0	0	0
Dutchess	0	0	0	0	0	0	0	0	0	0	0
Erie	0	0	0	0	0	0	0	0	0	0	0
Essex Franklin	0	0 0	0 0	0	0 0	0	0 0	0 0	0 0	0	0 0
Fulton	0	0	0	0	0	0	0	0	0	0	0
Genesee	0	0	0	0	0	0	0	0	0	0	0
Greene	0	0	0	ů 0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0
Herkimer	0	0	0	0	0	0	0	0	0	0	0
Jefferson	0	0	0	0	0	0	0	0	0	0	0
Lewis	0	0	0	0	0	0	0	0	0	0	0
Livingston	0	0	0	0	0	0	0	0	0	0	0
Madison	0	0	0	0	0	0	0	0	0	0	0
Monroe Montgomery	183 0	647 0	0 0	31 0	18 0	36 0	0 0	0 0	0 0	0	0 0
Nassau	0	0	0	0	0	0	0	0	0	0	0
Niagara	0	0	0	0	0	0	0	0	0	0	0
Oneida	0	0	0	0	0	0	0	0	0	0	0
Onondaga	0	0	0	0	0	0	0	0	0	0	0
Ontario	0	0	0	0	0	0	0	0	0	0	0
Orange	0	0	0	0	0	0	0	0	0	0	0
Orleans	0	0	0	0	0	0	0	0	0	0	0
Oswego	0	0	0	0	0	0	0	0	0	0	0
Otsego Putnam	0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0	0 0
Rensselaer	0	0	0	0	0	0	0	0	0	0	0
Rockland	0	0	0	0	0	0	0	0	0	0	0
Saratoga	0	0	0	0	0	0	0	0	0	0	0
Schenectady	0	0	0	0	0	0	0	0	0	0	0
Schoharie	0	0	0	0	0	0	0	0	0	0	0
Schuyler	0	0	0	0	0	0	0	0	0	0	0
Seneca	0	0	0	0	0	0	0	0	0	0	0
St. Lawrence	0	0	0	0	0	0	0	0	0	0	0
Steuben	0	0	0	0	0	0	0	0	0	0	0
Suffolk Sullivan	0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0	0
Tioga	0	0	0	0	0 0	0	0	0	0	0	0
Tompkins	0	0	0	0	0	0	0	0	0	0	0
Ulster	0	0	0	0	0	0	0	0	0	0	0
Warren	0	0	0	0	0	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0	0	0	0	0
Wayne	0	0	0	0	0	0	0	0	0	0	0
Westchester	0	0	0	0	0	0	0	0	0	0	0
Wyoming	0	0	0	0	0	0	0	0	0	0	0
Yates	0	0	0	0	0	0	0	0	0	0	0

#### **Fair Hearings**

**Decisions Issued Decisions Reviewed** Sustained Modified 1,001 **New York State** 123,568 655 346 109,720 **New York City** 708 440 268 **Rest of State** 13,848 293 215 78

Table 9 - Summary of Formal Requests for Reconsideration or Rehearing of Appeals

#### Fair Hearings

		Cases Closed										
Cases Opened	Stipulation	Favorable Decisions	Withdrawn/ Abandoned	Mistake of Law	Deficient	Total						
47	4	1	4	0	0	9						

Table 10 - Summary of Court Actions on Hearing Decisions